



# USAG ANSBACH DIRECTORATE OF EMERGENCY SERVICES



## Mailing Address

U.S. Army Garrison Ansbach  
Directorate of Emergency Services  
Unit 28614  
APO, AE 09177

## Phone

DSN 467-3852  
CIV: 09802-83-3852  
FAX: 467-3880 / 09802-83-3880

## MISSION

The USAG Ansbach Directorate of Emergency Services' mission is to provide 24 hour emergency services to community members, safeguard life and property, prevent and detect crime, maintain good order and discipline by providing emergency medical care, firefighting capabilities, and enforcing the law and policies of the Army, Host Nation, and Garrison Commander. DES is the liaison between the community, other federal agencies, and local authorities.

## VISION

The Directorate of Emergency Services, USAG-Ansbach provides quality law enforcement, physical security and fire and emergency service support to the Ansbach community through well trained Soldiers and civilians who are experts in their field and discipline. Our front door services will always strive to view their services through the eye of the customer, in order to provide the quality support deserved by everyone in this community. Our 24 hour law enforcement and fire and emergency services mission will always treat community members with dignity and respect while continuing to maintain safety and security.

The Directorate of Emergency Services consists of two major functions - Provost Marshal Operations and Fire & Emergency Services. The DES also supports the community by providing numerous services such as access control, vehicle and firearm registration, and D.A.R.E. and crime prevention programs.

For a detailed description of the services the DES provides to the community, as well as links to phone numbers, addresses, and other helpful information, please click on the links below:

<a href="#">Military Police Operations &amp; Administration</a> (hyper-link to pg 3)	<a href="#">Military Police Liaison</a> (hyper-link to pg 4)	<a href="#">Military Police Investigations</a> (hyper-link to pg 5)	<a href="#">Traffic Management &amp; Collision Investigations</a> (hyper-link to pg 6)	<a href="#">Vehicle &amp; Firearms Registration</a> (hyper-link to pg 7)
<a href="#">Physical Security</a> (hyper-link to pg 8)	<a href="#">I.A.C.S.</a> (hyper-link to pg 9)	<a href="#">D.A.R.E. and Crime Prevention</a> (hyper-link to pg 10)	<a href="#">Fire &amp; Emergency Services</a> (hyper-link to pg 11)	<a href="#">Fire Inspections</a> (hyper-link to pg 12)



Directorate of Emergency Services  
**PROVOST MARSHAL OFFICE**



For on-post emergencies, dial:

114 for Medical Emergency

116 all Other Emergencies

117 for Fire Emergency

MP Desk Sergeant

DSN 467-3855/3856

CIV: 09802-833-855/56

The Provost Marshal Office (PMO) provides daily law enforcement and community assistance to the Soldiers, families, civilians, and visitors of the U.S. Army Garrison Ansbach.

PMO's focus is the military police motto of **ASSIST, PROTECT, and DEFEND**.

PMO assists the community by supporting events and programs such as bike rodeos, children fingerprinting, safety fairs, McGruff the crime dog, and Drug Abuse Resistance Education (D.A.R.E.).

PMO protects the community through proactive enforcement efforts such as speed enforcement, bike patrols, special survey operations, DWI check-points and identification checks in the housing areas.

Finally, PMO defends the community through the ability to immediately implement increased security measures designed to deter terrorist and criminal activities and support the Army's rapid deployment mission.

Mission: The U.S. Army Garrison Ansbach Provost Marshal Office provides 24-hour force protection, law enforcement, and community assistance to the Soldiers, family members and civilians of the Ansbach military community; maintains liaison with federal, state, and local law enforcement agencies and supports contingency operations and USAREUR/ EUCOM directed deployments.

The MPs patrol the installations within the U.S. Army Garrison Ansbach and work closely with the local German Polizei.



Directorate of Emergency Services  
**MILITARY POLICE OPERATIONS  
AND ADMINISTRATION**



Hours of Operations: Monday-Friday 0800 - 1600  
Phone: DSN 467-3851, CIV 09802-83-3851

The Military Police Operations and Administration Office provide operational support to members of the Ansbach Community by providing the following services:

- Military Police Desk Operations at the Military Police station on Bismarck Kaserne
- Coordinate with garrison staff and tenant units to provide Military Police support for community functions
- Maintain records and disseminate information to commanders/directors regarding incidents involving their personnel
- Provide copies of Military Police Reports when requested through the Freedom of Information Act
- Clearing of the Provost Marshal Office (clearing papers and orders needed)
- Criminal Records Checks (organizations)
- Criminal Records Checks (Adoptions/Visa's/European Outs)
- Provide information and forms needed to have your USAREUR Driver's License reinstated



Directorate of Emergency Services  
**MILITARY POLICE LIAISON**



Hours of Operations: 24 hours/day, 7 days/week  
Phone: DSN 467-3857/3858, CIV 09802-83-3857/3858

The Police Liaison Section of the Provost Marshal Office serves as the primary point of contact for incidents involving U.S. personnel involved in incidents or accidents off U.S. Military installations. Liaison personnel provide the following functions in support of the Ansbach law enforcement mission:

- Serves as advisor and consultant to the Provost Marshal on German-American law enforcement and associated matters.
- As the primary point of contact, establishes and maintains police relations between US Military Police, German Police and other German agencies and businesses within the area of operations.
- Discusses matters interesting both parties, explains intention, attitudes, thoughts, customs, conceptions and activities.
- Initiates and arranges invitations, meetings, discussions and joint training with host nation law enforcement authorities. Acts as interpreter between military and non-English speaking parties.
- Translates correspondence and documents pertaining to liaison functions from English to German and vice-versa. Assists family members and Soldiers on matters concerning German law enforcement issues.



Directorate of Emergency Services  
**MILITARY POLICE  
INVESTIGATIONS (MPI)**



Hours of Operations: Monday-Friday 0900 - 1700 (on-call 24/7)  
Phone: DSN 467-3853/3854/3859, CIV 09802-83-3853/3854/3859

Military Police investigators fulfill a special need for an investigative element within the military police to investigate many incidents, complaints, and matters not within USACIDC jurisdiction, but which cannot be resolved immediately through routine Military Police Operations. Some of the areas covered by the investigation section include but are not limited to domestic disturbances, larceny of private and/or government property, assaults, and initial reports of child abuse and neglect. Other missions performed by our investigative section include criminal surveillance and protective services mission.

If you are a victim of crime or suspect that a crime has been committed, please contact the Military Police Desk. If you do not report an incident, we cannot assist!

**The MPI Office also takes fingerprints every Tuesday and Thursday from 1300 – 1400, please bring your fingerprint card in with you.**

**FOUND PROPERTY**

Process and maintain all found property turned over to the Military Police. Property is held for a period of no less than 45 days from date of receipt after which it is processed for turn-in to the Installation Property Disposal Office.



Directorate of Emergency Services

## TRAFFIC MANAGEMENT AND COLLISION INVESTIGATIONS (TMCI)



Hours of Operations: Monday-Friday 0900 - 1700 (on-call 24/7)  
TMCI NCOIC Phone: DSN 467-3860, CIV 09802-83-3860  
Impound Section: DSN 467-3869, CIV 09802-83-3869  
Barton Lot Hours of Operation: Tuesdays 0900-1100  
Storck Barracks Lot Hours of Operation: Tuesdays 1300-1500

The Traffic Management and Collision Investigation section provides trained personnel to investigate major traffic accidents such as fatalities and those involving serious personal injury and assist Military Police patrols with minor traffic accidents. The TMCI section also conducts seatbelt and DWI checkpoints and traffic surveys.

Note: All off-post accidents, regardless of how minor, are required to be reported to the German Police immediately **and the Military Police** within 72 hours.

### Helpful Tips/Advice:

- If you are involved in a traffic accident, DON'T PANIC. Attend to your injuries first and then to the injuries to others. Assisting the injured is required by German law.
- Off post accidents: Required by German law to immediately call the German Police and the Military Police within 72 hours regardless of how minor the accident. Do not leave the area as you may be charged for "fleeing the scene of a motor vehicle accident."
- On post accidents: Notify the MP's immediately.
- Whether you have an accident on-post or off-post, do not leave the scene until you have gathered as much information as possible from the other party involved and have the OK from the police.
- It is the responsibility of the operator of each vehicle to ensure that insurance information is exchanged at the time of the traffic accident. Failure to do so may hinder your claims process with your insurance company.

**NON Operational Lot:** The Military Police TMCI Office is responsible for maintaining the Community Non Operational Lot. To put a vehicle in, or take vehicles out of the Community Non Operational Lot please contact the TMCI office at the listed telephone number.

NOTE: This lot is not for deployed soldiers to store vehicles while deployed.

**Impounded Vehicles Lot:** If your vehicle has been impounded due to expired vehicle plates, possible appearance of abandonment, seizure due to criminal activity with the vehicle contact Military Police traffic office for further information on how the vehicle may be recovered from the impound lot.



Directorate of Emergency Services  
**VEHICLE & FIREARMS  
 REGISTRATION**



Barton Barracks  
 Phone: 468-7892/0981-183-892  
 Hours of operation: Monday-Friday 0800 – 1530  
 Last working day of the month 0800 – 1130

The USAREUR Registry of Motor Vehicles (RMV) is a Non-Appropriated Fund Office with the mission of providing vehicle and firearms registration and operator's licenses for American Forces in Germany as specified in the Status of Forces Agreement. The USAG Ansbach Vehicle Registration Office provides this service to members of the local community, while serving as the garrison liaison to the RMV.

The mission requires compliance with the German law as well as U.S. Forces regulations. To fulfill the conditions of the SOFA, the USAREUR RMV provides centralized storage of all POV, POF and operator's license transactions, and makes this information available to law enforcement agencies - German and American. Registry data must also be available for force protection purposes.

**For all information concerning vehicle and weapons registration please visit**

[http://www.hqusareur.army.mil/rmv/basic\\_pov\\_information.htm](http://www.hqusareur.army.mil/rmv/basic_pov_information.htm)

**Useful links related to vehicles in Europe**

FIREARMS REGISTRATION & REQUIREMENTS	<a href="https://aepubs.army.mil/pdfpubs/AER190-6.htm">https://aepubs.army.mil/pdfpubs/AER190-6.htm</a>
VEHICLE AND WEAPONS REGISTRATION REGULATIONS	<a href="http://www.hqusareur.army.mil/rmv/regulations.htm">http://www.hqusareur.army.mil/rmv/regulations.htm</a>
VEHICLE AND WEAPONS REGISTRATION FORMS	<a href="http://www.hqusareur.army.mil/rmv/forms.htm">http://www.hqusareur.army.mil/rmv/forms.htm</a>
AAFES FUEL CARD	<a href="http://www.aafes.com/germanyfuelcard/">http://www.aafes.com/germanyfuelcard/</a>
CUSTOMS	<a href="http://www.hqusareur.army.mil/opm/gercustoms.htm">http://www.hqusareur.army.mil/opm/gercustoms.htm</a>
DRIVER TESTING	<a href="http://www.usareurpracticetest.com/">http://www.usareurpracticetest.com/</a>
VEHICLE PROCESSING CENTER	<a href="https://www.whereismypov.com/gpc2/">https://www.whereismypov.com/gpc2/</a>
USAREUR REGISTRY OF MOTOR VEHICLES	<a href="http://www.hqusareur.army.mil/rmv/basic_pov_information.htm">http://www.hqusareur.army.mil/rmv/basic_pov_information.htm</a>
DRIVER'S HANDBOOK	<a href="https://aepubs.army.mil/pdfpubs/AEP190-34.htm">https://aepubs.army.mil/pdfpubs/AEP190-34.htm</a>

Do you have a question that is not answered anywhere in this website? Click the link below to send us an ICE comment and we will respond to your inquiry and update the FAQs.

[http://ice.disa.mil/index.cfm?fa=card&service\\_provider\\_id=13466&site\\_id=158&service\\_category\\_id=29](http://ice.disa.mil/index.cfm?fa=card&service_provider_id=13466&site_id=158&service_category_id=29)



Directorate of Emergency Services  
**PHYSICAL SECURITY**



Hours of Operations: Monday-Friday 0900 – 1700  
Phone: DSN 467-3863/3862, CIV 09802-83-3863/3862

The Physical Security Office of the Provost Marshal Office, in conjunction with the Anti-Terrorism/Force Protection Office, is responsible for ensuring that adequate measures are in place to protect installations and personnel. The Physical Security Office constantly evaluates the security measures in place to limit/restrict access to our installations and to ensure that any value targets are properly secured in accordance with U.S. Army regulations and guidelines.

- The Physical Security mission of the Provost Marshal Office focuses on ensuring that:
  - Physical security inspections are conducted as required
  - Installation access control measures are in place and effective
  - Security personnel manning access control points are in compliance with the Performance of Work Statement and U.S. Army Regulations

For units requiring a physical security inspection or any questions related to how physical security relates to specific missions, please call the Physical Security Office.



Directorate of Emergency Services

## INSTALLATION ACCESS CONTROL SYSTEM



Hours of Operations: Monday, Tuesday, Thursday, and Friday 0800-1200, 1300-1600  
Wednesday by appointment 0800-1200, 1300-1600  
Phone: DSN 467-3866, CIV 09802-83-3866

The Installation Access Office of the PMO is the garrison's centralized location to manage installation access for all of USAG Ansbach. The IACS Office located in the PMO on Bismarck Kaserne is responsible for registering ID Cards into IACS, issuing installation passes, and ensures that visitor access rosters are processed IAW AER 190-16. In addition to the main office, there is another location within the Garrison footprint:

IACS Registrar Katterbach, Bldg 5818

Hours of Operations: Monday-Friday 0800-1200, 1300-1600  
DSN 467-3315 / CIV 09802-83-3315

Please refer to AER 190-16 and the Franconian Military Community Installation Access Policy (dated 12 Dec 12) ([FMC Access Control Policy web link](#)) for specific requirements associated with installation pass issuance, access for visitors, and ID Card registration. For specific questions about what is required for installation access, please call the main IACS registrar at DSN 467-3866.

### **Register DoD ID Cards:**

Newly arriving personnel need to bring their DoD ID Card to the office to have it registered into IACS. If you are issued a new ID card, you must come to the IACS office to have your new ID card registered into the system. Soldiers who are PCSing or ETSing must also clear themselves and their family members from IACS.

### **Installation passes:**

If you have friends, family or guests that are visiting from the U.S. or another country not in the European Union, you may bring them to the IACS office with their original passport to apply for an installation pass.

Immediate family members living in the EU may apply for a visitor installation pass only if the sponsor lives on post.

All contractors, vendors, etc must submit their packet requesting an installation pass through their sponsor. The sponsor can contact the IACS office in the PMO for further details.

Special events: If you are planning an event which will have several individuals who do not have ID Card or installation pass, you need to contact the PMO IACS office to obtain the proper instructions and paperwork to allow access to all of your guests. Access roster requests must be submitted no less than three workdays before the desired effective date of the access roster.



Directorate of Emergency Services  
**DRUG ABUSE RESISTANCE/  
 CRIME PREVENTION PROGRAM**



Hours of Operations: Monday-Friday 0800- 1600

Phone: DSN 467-3861, CIV 09802-83-3861

The USAG Ansbach PMO employs a part-time D.A.R.E. officer as a proactive measure to teach school-age children the dangers of drugs.

D.A.R.E.'s primary mission is to provide children with the information and skills they need to live drug-and-violence-free lives.

The mission is to equip children with the tools that will enable them to avoid negative influences and instead, allow them to focus on their strengths and potential. That's exactly what D.A.R.E. is designed to do.

Additionally, it establishes positive relationships between students and law enforcement, teachers, parents, and other community leaders. Every youngster should have the opportunity to grow-up healthy, safe, secure, and equipped with the skills needed to succeed in life. Contemporary America, however, is rampant with challenges that could keep children from a positive life path.

USAG Ansbach began a Crime Prevention Program and the U.S. Army iWatch program in August of 2010 in an effort to strengthen the community's ability to reduce crime both on and off-post and to make our community a safer, better place to live.





Directorate of Emergency Services  
**FIRE AND EMERGENCY SERVICES**



Hours of Operations: 24 hours/day, 7 days/week  
 Phone: DSN 467-2822, CIV 09802-83-2822

<p style="text-align: center;"><b>IN CASE OF FIRE</b> STAY CALM</p> <p><b>1. Report Fire</b></p> <p> Activate manual push button</p> <p> Call Fire Department mil 117 civ 09802/83 117</p> <p><b>2. Evacuation</b></p> <p>  -Notify Occupants -Close windows and doors -Follow evacuation route</p> <p style="text-align: center;">Guide Fire Department to the scene</p> <p><b>3. Try to extinguish fire by</b></p> <p> Using a fire extinguisher only if possible</p>	<p style="text-align: center;"><b>MEDICAL EMERGENCY</b> STAY CALM</p> <p><b>1. Report Emergency</b></p> <p> Call Fire Department mil 116 civ 09802/83 116</p> <p><b>2. First Aid</b></p> <p> -Secure the accident area -Provide First Aid</p> <p><b>3. Further Measures</b></p> <p>-Ensure privacy of victim by removing sightseer</p>
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The Operations Division provides a continuity of service related to fire control and suppression, rescue, advanced life support/emergency medical assistance and the mitigation of hazardous material incidents. Our goal is to handle these emergencies with skilled, well trained crews supplied with state of the art equipment and apparatuses. This includes the F&ES dispatch center which is the public's first point of contact with the Fire Department in an emergency situation. It is the vital link between the public and emergency services. Dispatchers determine the nature of the emergency and rapidly dispatch the most appropriate response to each call of service.

Fire and Emergency Services include:

- Airfield Rescue and Fire Fighting – 15 nautical miles radius around each airfield
- Structural fire fighting
- Rescue; including Confined Space Rescue, technical rescue and high angle rescue
- Hazardous Material Response
- WMD/Terrorism
- Force Protection support and support of Military law enforcement agencies
- Emergency Medical Services
- Mutual Aid support/responses
- Fire Extinguisher Service for the community and units within USAG Ansbach
- Training of internal as well as external rescue and fire fighting personal
- Support of DPW missions
- Communication coordination between different agencies – Host Nation and US internal resources
- DPW mission after duty hours, weekends/ holidays – including Emergency Work Order reception

The USAG Ansbach Fire & Emergency Services consist of two Fire Stations. One on Katterbach Kaserne, building #5809, right beside the Tower and the other on Storck Barracks, building #6505. USAG Ansbach is also the home of the IMCOM-Europe Fire Fighting Training Center on Urlas, which was established in 1996. The Fire Fighting Training Center provides training on structure fires, air crash fire fighting, POV fires as well as a truck simulator for all IMCOM-E Fire Services.



Directorate of Emergency Services  
**FIRE INSPECTIONS**



Hours of Operations: Monday-Friday 0800- 1600  
Phone: DSN 467-2822, CIV 09802-83-2822

The mission of the USAG Ansbach Fire Prevention branch is to reduce the loss of life and property by providing leadership, development and administration of fire protection program, public fire education, investigation, fire safety inspections and enforcement of fire safety code laws adopted by the US Army.

Fire Prevention includes:

- Fire Prevention Education for units, organizations, schools, CDC's, new arrivals, and family members.
- Fire Safety Inspections for all facilities within USAG Ansbach
- Inspections for Places of Public Assembly
- Inspection Administration, deficiency reports and follow up inspections
- Fire Extinguisher Training for units, POL handlers, CDC staff and all Garrison employees
- Project Review and implementation of Fire Safety Codes as well as Fire Safety project supervision
- Fire Incident Reporting and Fire Investigation
- Distribution of fire prevention education publications and articles
- Fire Marshal Program and education

➤ **ALL FIRES, EVEN EXTINGUISHED ONES, WILL BE REPORTED TO THE MILITARY FIRE DEPARTMENT FOR INVESTIGATION WITHOUT DELAY. EVIDENCE PERTINENT TO THE CAUSE OF FIRE WILL NOT BE REMOVED, DISTURBED, OR CLEANED UP UNTIL THE INVESTIGATION IS COMPLETED**

Advises:

- Practice Fire Prevention: Make yourself familiar with the building at work and your apartment\house and the fire escape plans.
- Good housekeeping keeps the risk of a fire in your apartment\house on a minimum
- Unattended cooking is fire cause #1! NEVER LEAVE YOUR KITCHEN UNATTENDED

If you are appointed as a building manager or have questions due to fire prevention, events, minimum building requirements or need assistance in planned renovation projects, support for your unit do not hesitate to contact one of the Fire Prevention Inspector.