

MilitaryInstallations Booklet for Ansbach, United States Army Garrison

Fast Facts

Location: Ansbach is located in the northern part of Bavaria, approximately 117 miles southeast of Frankfurt and 26 miles southwest of Nuernberg. U.S. Army Garrison (USAG) Ansbach consists of three separate U.S. installations and one satellite installation. Barton Barracks in Ansbach is the Headquarters Kaserne. Katterbach and Bismarck Kasernes are located in the village of Katterbach, three miles from Ansbach. Shipton Kaserne is the post's training area. Storck Barracks, located just outside the village of Illesheim is a sub-community of USAG Ansbach. Ansbach's [homepage](#)

Cost of Living: Higher than the U.S. average.

Base Operator: 011-49-711-680-113 or DSN 314-430-1110

Population: The Ansbach military population is approximately 5,250. This figure includes family members, DOD civilians, contractors, and retirees, in both Ansbach and Illesheim.

Area Population: 50,000

Base Transportation: A military Shuttle bus runs from Barton Barracks to Bleidorn housing, Katterbach Kaserne, Bismarck, Shipton Kaserne and also Storck Barracks stopping at various locations allowing passengers access to medical and other Quality of Life facilities. The bus runs several times daily, Monday-Friday (7:00 a.m. - 6:00 p.m.), except American/German holidays. Bus service is for authorized ID card holders. Due to limited public (German) transportation to and from Katterbach Kaserne, Bismarck Kaserne and Shipton Barracks it would improve your mobility if you shipped your POV well in advance. At the weekends there is no public transportation and taxis can be expensive. At Storck Barracks right outside of the gate in the train station (Bahnhof) Illesheim it runs daily once an hour from early morning until around 10:00 p.m.

Child Care: Ansbach Child Development Centers (CDC) have received DOD certification. We have 2 CDC buildings, on Katterbach Kaserne one for infants and pre-toddlers and one for toddlers, pre-school aged children and kindergarten aged children this year they will open a satellite CDC for hourly care at Storck Barracks there is one main CDC. For more information call 011-49-9802-832-533.

Schools: The Ansbach Military Community offers a wide range of educational opportunities for everyone. We have 2 Elementary Schools, a Middle/High, and our Education Center is staffed to assist in college enrollment and educational testing. The Elementary Schools, [Rainbow, Ansbach](#), and [Illesheim Elementary School](#) in Storck Barracks and the [Middle/High School](#) are part of the Department of Defense Dependents School (DoDDS), which is part of the Department of Defense Educational Activity (DoDEA). It is a public school serving the children of American Army units.

Youth Services: Youth Service is a dynamic program offering a wide variety of programs and activities for youth primarily in the 1st-12th grades. The program promotes and fosters social interaction, personal growth, recreational skills, and educational opportunities for eligible youth in a safe, supervised and appropriate environment. For more information call 011-49-9802-832-917 or 011-49-9802-832-395.

Army Community Service: [Army Community Service](#) provides information, support and services to help you balance the demands of family and the military lifestyle. For more information call 011-49-9802-832-279.

Housing: The United States Army Garrison (USAG) Ansbach Community offers a wide range of Government housing ranging from 2-4 bedroom quarters on and off post located in Ansbach, Katterbach, Bad Windsheim and the immediate and surrounding areas. The Government housing in the Ansbach Military Community is all undergoing extensive renovations so it will be a more pleasant place to live. New housing units are planned in the future. Active duty military can choose between living in Government housing on post or Government leased housing off post. Contact the Housing Office at USAG Ansbach, Katterbach Kaserne 011-49-9802-833-415 or 011-49-9802-83-2824 or Storck Barracks Housing office at 011-49-9841-83-4523/4633.

Employment: The local job market is extremely competitive and of course German language capabilities are required for most jobs. Employment opportunities for Non-EU nationals (i.e. Korean, Mexican, Canadian, etc.) are limited due to the Status of Forces Agreement. Check with the Civilian Personnel Advisory Center and AAFES Human Resources Office for the current employment restrictions. Non-US citizens apply through the Local National Office, at the local Civilian Personnel Advisory Center.

Post Services:

[MWR Facilities](#)

[Commissaries:](#) 1

[Exchange System:](#) 1 exchange, 3 shoppettes

[Service Credit Union](#)

Medical Services: The Katterbach Army Health Clinic (KAHC) is the branch health clinic. It is staffed for urgent and routine care only. The Katterbach Health Clinic is located in Building 5810 on Katterbach Kaserne. The Storck Barracks Health Clinic in Illesheim is located in Building 6620, Storck Barracks. The Katterbach and Storck Health Clinic provides diagnostic services and medical care to the Ansbach/Katterbach military communities, maintains medical records and refers patients to German hospitals in the area, either the Ansbach Krankenhaus (hospital), the Krankenhaus in Neuendettelsau or Bad Windsheim and other treatment facilities as appropriate. Landstuhl is the closest US Hospital. For more information contact 011-49-9802-833-398.

Special Installation Messages:

Germany has a Dangerous Dog Ordinance (DDO), placing restrictions upon the ownership of certain types of dogs. This DDO affects military personnel moving to Germany and some breeds will not be allowed into the country.

Defense Service Network (DSN) Dialing Instructions

The DSN is the provider of long-distance communications service for the Department of Defense (DoD). Every installation has a special DSN number and the numbers vary by world-wide location. In order to place a call using DSN, the caller must be using a military phone on an installation. Cell phones cannot dial DSN numbers. When dialing a DSN number from a United States installation to another United States installation, it is unnecessary to dial the DSN 312 area code. When dialing a DSN number to/from overseas locations, the DSN area code must be included. The operator can be reached at commercial (719) 567-1110. Please note that long distance charges may be incurred.

Overview

Location

Ansbach is located in the northern part of Bavaria, approximately 117 miles southeast of Frankfurt and 26 miles southwest of Nuernberg. U.S. Army Garrison (USAG) Ansbach consists of three separate U.S. installations and one satellite installation. Barton Barracks in Ansbach is the Headquarters Kaserne. Katterbach and Bismarck Kasernes are located in the village of Katterbach, three miles from Ansbach. Shipton Kaserne is the post's training area. Storck Barracks, located just outside the village of Illesheim is a sub-community of USAG Ansbach. USAG Ansbach's base operator is 011-49-711-680-113 or DSN 314-430-1110.

If you have questions or desire information on grave sites and memorials within Europe, visit the [American Battle Monuments Commission](#). For general information on U.S. Army Europe visit the Headquarters U.S. Army Europe's [website](#).

History

Ansbach has been a garrison city since the end of the 2nd World War and is the governmental capital of Middle Franconia. Ansbach is a beautiful city with a rich history. Margrave's Palace, the Orangerie and Park, and the Kasper-Hauser-Memorial are just a few of the many historical sights located here. Detailed information can be found on Ansbach's [homepage](#).

Mission

USAG Ansbach provides comprehensive base operations support to tactical units and individual residents of the community. The USAG Commander's vision is: WE ARE PART of the FIGHT, the Garrison and the Community it supports can and must be a Combat Multiplier:

A positive message from a secure home front means increased lethality in the GWOT
Setting the right conditions and standards ensures a deployable Combat Aviation Brigade (CAB) more rapidly

Population Served

The Ansbach military population is approximately 5,250. This figure includes family members, DOD civilians, contractors, and retirees, stationed in the USAG Ansbach

Base Transportation

A military Shuttle bus runs from Barton Barracks to Bleidorn housing, Katterbach Kaserne, Shipton Kaserne and to Storck Barracks, stopping at various locations allowing passengers access to medical and other Quality of Life

facilities. The bus runs several times daily, Monday-Friday (7:00 a.m. - 6:00 p.m.), except American/German holidays. Bus service is for authorized ID card holders. The bus is primarily for official use customers (civilian/military) going office to office and single enlisted soldiers from billets to place of duty and return. It affords the opportunity for all others on a space available basis to have access to Medical, Dental, Commissary, Library, PX, ACS, APO, etc.

Due to limited public (German) transportation to and from Katterbach Kaserne, Bismarck Kaserne and Shipton Barracks it would improve your mobility if you shipped your POV well in advance. At the weekends there is no public transportation and taxis can be expensive. For Storck Barracks public transportation is available every day, by leaving the exit gate and walking 5 minutes to the German train station in Illenheim. Trains run hourly.

Sponsorship

If you have a pin-point assignment, please contact your gaining unit or Army Community Services Relocation Readiness to request a sponsor as soon as you get your orders. You can contact the postal office either in Katterbach 011-9802-832-541/542 or Storck Barracks 011-9841-834-706 to request a box number and use this to have your mail forwarded. For more information call 011-49-9802-832-883/846, DSN 314-4672-883/846, or go to the Major Unit Listings to find the telephone number for your new unit. Your sponsor will contact the Relocation Readiness Program to obtain an Ansbach Welcome packet for you. Your sponsor can help with information about your new assignment and the Ansbach or Illenheim area as well as answer any questions you might have.

Your sponsor will meet you at the Welcome Center, In-processing Training Center (ITC) on the first day you arrive here. You can also contact the ITC prior to arrival for information. DOD civilians and contractors should contact their gaining Civilian Personnel Advice Center (CPAC) or future supervisor for assignment of a sponsor.

Temporary Quarters

If temporary or permanent quarters are not available, rooms are available at the Army Lodging Ansbach Bldg 8152 Urlas. Army Lodging has 26 rooms. Rooms are equipped with TV/VCR, DSL Internet access, alarm clock, coffee maker, hairdryer, iron/ironing board and personal amenities. Rooms have private bath and a shared or private kitchen, complete with cookware, dinnerware and utensils. To reach the Army Lodging Ansbach for registration etc. call this number: COM: 049-9802-83-7014 OR DSN 312-467-7014.

Pet rooms are available on a first come, first serve basis. Pets are allowed by special arrangement, only. If there are no rooms available you will be placed in a hotel in the local area.

For Storck Barracks, there are no temporary quarters therefore unless permanent quarters are available when you arrive you will be placed in a hotel on the local economy.

Relocation Assistance

On the day you arrive here, you will be met by someone from Relocation Readiness at the Welcome Center. Relocation Readiness provides newcomer orientations, sponsorship training, information on ACS services and a loan closet which includes such items as essential cooking utensils, small kitchen items and some electrical items including irons, toasters and coffee machines. You can contact us at 011-49-9802-832-883, DSN 314-4672-883 for the Katterbach ACS and 011-49-9841-834-555, DSN: 314-4764-555 for the Storck ACS.

Critical Installation Information

Exceptional Family Member Program (EFMP) Screening must be completed before you PCS to Germany.

If your dependents are not command sponsored, you cannot be assigned quarters until your command sponsorship is approved.

Command sponsored families reporting to the Ansbach community will be assigned temporary, permanent Government, or private leased quarters as available. It is imperative that you bring all essential items such as linens, blankets, pillows, towels, etc. If possible, mail these items ahead of time or make arrangements with your sponsor to provide them. You should not bring large electrical appliances such as washers, dryers or microwave ovens due to differences in voltage and electrical current in Germany.

The Drivers Handbook and Examination Manual for Germany (AE Pamphlet 190-34) can be accessed from the [USAREUR Provost Marshall's website](#), or the [Ansbach installation website](#).

Due to inadequate safety provision, the use of child car restraints that carry an ECE 44/01 and an ECE 44/02 certification/label are prohibited from use since April 2008. Approved restraints marked with an indicator ECE 44/03 and ECE 44/04 can be used. Members of the U.S. Forces in Germany are allowed to use DOT approved child restraint systems (see AE Reg 190-1).

Sponsorship

Settling into your new location and your new unit takes time. [MilitaryINSTALLATIONS](#) and [Plan My Move](#) are designed

to assist you with information about your new location. Complementing Plan My Move and MilitaryINSTALLATIONS each of the military Services has a Sponsorship Program which is very helpful in providing new unit information. If you want to learn how to be a sponsor, you can take a short [training module](#) found on MilitaryINSTALLATIONS, or if you are a Sponsor, you can use the [eSponsorship Application & Training](#) a secure website designed to train you on your sponsorship duties and provide sample materials for your use when communicating with your newcomer.

The purpose of the Sponsorship program is to:

- Provide a sense of belonging
- Ease the transition for inbound service members or civilians and their family members
- Increase productivity
- Reduce culture shock
- Help newcomers make informed decisions
- Cultivate new friendships
- Improve morale

A sponsor is someone from your new unit who is assigned to assist you in settling into your new location. You must request a sponsor through your unit. You can learn more about the sponsorship program and how to apply through your Relocation Assistance Program or the Family Center at your new installation.

Your Service will appoint your sponsor in writing. He/she will be the same or close to your rank and the same marital status, if at all possible. This person will be knowledgeable about the local community and the installation; available to assist you and your family for at least two weeks post arrival, and be someone who is positive and outgoing.

A sponsor's duties include:

- Contacting you and your family by letter of introduction or e-mail upon learning of your assignment to the installation. Following up with a personal phone call after contact has been made.

- Sending information about the installation/area which you may require, or putting you in touch with the resources on the web and at the installation that provide current, complete and up-to-date information such as those provided by the Relocation Program.

- Answering any questions which you or your family may have, or, again, providing the proper resources to answer those questions.

- Confirm transportation and lodging arrangements.

- Assisting with obtaining a Post Office Box for your mail.

- Meeting you and your family upon arrival.

- Accompanying you to your check in point for the unit.

- Introducing you to the Family Center and loan closet

- Providing essential service locations such as commissary, exchange, gas station, and bank.

- Being available when you arrive at your installation to meet you, show you around, and help you through in-processing.

If you have not been assigned a sponsor, or have not been contacted as of yet, request one by contacting your gaining command or unit. If after contacting your new command you find difficulties in obtaining a sponsor, contact your Relocation Assistance Personnel for additional help with your move.

Service specific processes for requesting a Sponsor include:

Army and Defense Logistics Agency: AR 600-8-8 outlines procedures for DA Form 5434, Sponsorship Program Counseling and Information Sheet. Sponsorship is mandatory for first term Soldiers. All Soldiers, private through colonel (excluding those completing advanced individual training (AIT) and those PCSing to long term schools) and civilian employees through grade 15 may participate in the advance arrival sponsorship program. Reactionary Sponsorship is available for individuals arriving at an installation without a sponsor. Contact the gaining unit to request a sponsor.

Air Force: Gaining Unit Commander Support Staff/Military Personnel Section will assign a sponsor upon receipt of assignment notice. Assigned sponsor will then make contact with the inbound member.

Navy: OPNAV INSTRUCTION 1740.3C prescribes procedures regarding Command Sponsor and Indoctrination Programs. This Program is designed to facilitate the adaptation of Sailors and their families into new working and living environments, to minimize the anxiety associated with a Permanent Change of Station (PCS) move, and afford Sailors and their families the greatest opportunity for a successful and productive tour of duty.

Command sponsor and indoctrination responsibilities begin upon receipt of PCS orders and continue until the Sailor has become an integral part of the new command and is fully cognizant of all policies, programs, services, and responsibilities available through the command. Commanding Officers shall establish a Command Indoctrination Program to include the delivery of the Navy Pride and Professionalism training per this instruction. COs should ensure all incoming personnel receive command indoctrination training within 30 days of arrival or within 3 drill weekends. Enclosures (1) and (2) of OPNAVINST 1740.3C outline responsibilities and provide guidance for these programs. Assistance to local commands regarding the Command Sponsor Program is through the Fleet and Family Support

Center (FFSC) Relocation Assistance Program staff.

Marine Corps: Gaining Unit Commander will assign a sponsor on request. Overseas commands should assign a sponsor automatically, however if one is not assigned, send a request to the gaining command using the [Sample Sponsorship Request form](#).

Sponsors' responsibilities and abilities to be available will vary from installation to installation, depending upon the priority which the installation and unit commanders give to the program; however, the Services are making the Sponsorship program a priority as research has shown the many benefits of good sponsorship to service, family members and youth.

Youth Sponsorship

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. The Youth Services topic should explain the Youth Sponsorship program at your new installation, but if it does not answer all of your questions, contact your Relocation Manager to inquire about the program and acquiring a youth sponsor.

Directions to Installation

Directions to US Army Garrison Ansbach

Ansbach is located in the northern part of Bavaria, approximately 117 miles southeast of Frankfurt and 26 miles southwest of Nuernberg.

Driving from Nuernberg

If you arrive in Nuernberg you need to follow exit signs, proceed on Flughafenstrasse to T-junction Marienberg Strasse and turn right follow Marienberg Strasse to cross-road Erlanger Strasse turn left and follow this road until you see signs for Nord-Westring (right turn) then follow signs for Ansbach B14, once you are on the B14 to Ansbach stay on this road the B14 runs directly through Katterbach and all military newcomers must report to In-Processing Training Center(ITC) building number 5818 on Katterbach Kaserne.

Directions for DoD Civilian or Contractor

If you are a DoD civilian or contractor you will need to report to the Civilian Personnel Advisory Center, Barton Barracks, to get there you follow the B14 into Ansbach, turn left when you pass McDonalds located on the left and follow signs to Barton Barracks.

Check-in Procedures

In-processing Procedures

Personnel arriving on Military Airlift Command (MAC) flights will be met by 64th Replacement Company personnel upon arrival and brought to the replacement area for processing. After processing at the replacement company, personnel coming to this community will be placed on the S-bus, with all their belongings, for transportation to the USAG Ansbach.

All arriving soldiers, excluding Officers in the grade of LTC or above, Warrant officers in the grade of CW 5, enlisted personnel in the grade of SGM and CSM, Family members traveling on unaccompanied travel orders and Soldiers on PCS to a non-USAREUR unit or activity (i.e. EUCOM, NATO, INSCOM or SOCEUR units) must process through 64th Replacement Company.

Travel Planning

Upon receipt of orders, you might wish to contact your new unit and request that they book a room at the Army Lodging Ansbach Bldg 8152 Urlas on the day of your arrival if necessary, the temporary lodging facility at this installation has limited rooms for families with pets and if they are fully booked you will have to stay in a hotel close to base, in Ansbach.

Also upon receipt of orders to Katterbach, Bismarck or Shipton Kaserne due to limited public transportation from these posts to downtown Ansbach or to the train station it would behoove you to ship your POV well in advance so that you have your own car when you arrive.

Army Lodging Ansbach: Mailing Address
Army Lodging Ansbach
Bldg 8152, Urlas

APO 91255

To reach the Army Lodging Ansbach for registration etc. call this number: COM: 049-9802-83-7014 OR DSN 312-467-7014.

Central Processing Facility (CPF)

The Central Processing Facility (CPF) will welcome all incoming service members. All personnel will sign-in when exiting the S-Bus. Personnel will be with CPF/ITC (In-processing Training Center) for the required time it takes for basic instruction. You will be picked up, when the basic instruction is completed, by a Sponsor from your new Unit, and brought to your Hotel or the Temporary Lodging Facility here.

Soldiers will need to carry with them:

One copy of complete set of orders

201 file

Dental/Medical Records

leave form

Education Record (if applicable)

DD Form 788 (POV shipping document, if applicable)

A checklist will be issued with basic in-processing instructions. Service members must report to Central Processing Center no later than 7:30 a.m. on their second duty day in Ansbach. Installation specific information will be given to the SMs assigned to Storck Barracks.

In addition USAREUR has implemented a computer based Installation Access Control System (IACS). During in processing or whenever a new ID card has been issued, it must be registered with the IACS office.

What to do if you Get Married Enroute

If you got married just before your PCS or during you leave before hand, you must inform your Commander as soon as possible and follow the procedures exactly as you are given them, in order to ensure that your new family receives Command Sponsorship. The military will not pay for travel or housing of spouse and/or children if you do not follow proper procedures.

Command Sponsorship Checklist

(Developed for Soldiers who want their family to join them on their tour in Europe)

Upon arrival at your permanent duty station contact your local Military Personnel Division (MPD) to start the paperwork. You will need:

request for Command Sponsorship using the DA Form 4187 (Personnel Action), signed by your Commander

copy of your orders

proof of family member status (birth certificate, marriage license, etc.)

completed DA Form 5888 (Part 1), Family Member Deployment Screening Form, authenticated by your local Military Personnel Division

proof of custody (if required)

location and point-of-contact information for family members

* Contact your local Military Healthcare Facility, EFMP Coordinator or ACS EFMP Manager for assistance with the stateside screening process.

Notify your family of the process for Command Sponsorship. Make sure your family is enrolled in DEERS.

Contact your local Army Community Service (ACS) Exceptional Family Member Program (EFMP) Manager if you have any questions concerning family members with special medical or educational needs.

*See under heading for Temporary Housing information on the Army Lodging Ansbach.

Motor Vehicles

Driver's License

USAREUR Driver's License

All personnel who wish to obtain a USAREUR driver's license must have a valid state side driver's license and be 18 years of age, attend a driving orientation class, and successfully pass a written test and road sign test.

In accordance with the new Status of Forces Agreement (SOFA) personnel who do not have a valid stateside license

will either have to obtain one, get a military vehicles operator's license or a German driver's license.

Family members will be required to have either a stateside license or a German license, which costs about Euro 1500. There is a mandatory orientation class and drivers license testing. This test has 100 written questions on general driving regulations and 50 questions on international road sign recognition.

Persons holding a USAREUR POV drivers license and operating a POV are assumed to have given their consent to chemical tests for alcohol or other drug content of the blood, breath, or urine by U.S./German authorities.

International Driver's License

Many European countries require an international driver's license before you can drive in their Country. It is recommended to buy one before traveling overseas.

USAREUR Regulation (UR 190-1) prescribes policies and procedures for licensing and driving privately owned vehicles (POV), and registering POVs in Germany under the Supplemental Agreement (SA) to the NATO Status of Forces Agreement (SOFA)

Privately Owned Vehicles (POV)

POVs must meet the minimum standards of exterior condition considered acceptable in the local military or civilian community. License plates must be completely visible and the rear plate centered under the light. Latching devices, including locks on body doors, must be operational. Body rust and corrosion at locations that would weaken areas protecting the driver or passengers will cause the POV to be rejected. Paintings or markings resembling those normally used on U.S. government-owned vehicles, and markings that might associate a POV with a foreign government, are prohibited.

Installation of any of the following types of lighting is prohibited: White, amber or any color lights behind the grill for the purpose of lighting up the grill, lights in the wheel wells, under fenders, or behind the tires. Vehicles will not have more than two original or add-on stoplights affixed in the rear window, or decorative lighting around the license plate. POVs must be equipped with safety glass, except when the vehicle manufacturer uses Plexiglas. The windshield will be free of damage (excluding scratches and chips) located in the driver's windshield wiping area.

Driving In Germany

Traffic -- U.S. military personnel, civilians and their family members are governed by both German Traffic Laws and Military Traffic Laws.

German Samaritan Law -- The German criminal code states that every driver who comes upon an accident is obligated to render aid so long as this is reasonably possible. If you do not render aid you may be punished with imprisonment not exceeding 1 year or by a fine. The Red Cross provides first aid classes.

Insurance -- Insurance is mandatory prior to registering the POV

Child Safety Seats -- All children under 12 years of age, under 59 inches tall must ride in the back seat of all automobiles. The child must be secured with suitable European Union (EU) Regulation 44-approved or U.S. Department of Transportation (DOT)-approved child restraint devices.

Children weighing more than 48 pounds will use booster devices or other suitable child-restraint devices to ensure that the seat belts fit properly. Seat belts are required to be worn by everyone at all times.

Bicycles -- Department of Defense Instruction (DODI) requires persons riding a bicycle on government facilities to wear a safety helmet. This law also applies to passengers. Children under 40 pounds being carried on a bicycle must ride in an approved safety seat.

Gas Rationing -- When you register your vehicle you will be issued gas-rationing papers, which are also your registration. You must present this paper every time you purchase gas or gas coupons on post. Gasoline on the economy is very expensive, about \$1.50 a liter.

Rationing -- A ration card is necessary for the purchase of coffee, alcohol and cigarettes on post. You may purchase these items on the economy without any restrictions but they are more expensive.

Vehicle Checks -- Vehicles are subject to safety inspections at all times. It is the responsibility of the owner/operator to ensure safe mechanical condition of his/her vehicle. Strict laws prohibit running out of gas while driving on the Autobahn in Germany, which will result in heavy fines.

Cell Phones --- Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

Registering Vehicles on the Installation

Effective immediately all personnel registering a vehicle for the first time in USAREUR must provide copies of their

PCS orders assigning them to Germany, or their unit of assignment. This also includes civilian personnel working for AF, NAF, and AAFES etc. If assignment orders were not received we require a memo from your employing agency authorizing logistical support for the USAG Ansbach Community. The normal requirements remain the same, this is an additional requirement. We cannot register your vehicle until we receive this required documentation. This requirement along with proof of ownership, proof of third party insurance, ID card, USAREUR Certificate of license and registration fee. Documentation varies depending on vehicle origin.

If you have questions please call Ansbach / Illiesheim vehicle registration at DSN 314-468-7892 or Commercial: 0981-183-7892.

Make sure to have all the required documents, when coming to the Registration Office.

POVs Shipped from the States

You will need to bring in the following documents in order to pick up your vehicle from the Vehicle Processing Center in Schweinfurt:

Shipping document

Stateside registration or title

Double white insurance card

\$15 check or money order (1 year registration)

\$30 check or money order (2 year registration)

I.D. Card

USAREUR driver's license

We will issue you temporary plates (good for 30 days) in order to pick up your vehicle. Inspection can be done either in Ansbach.

Commercially Shipped Vehicles:

Stateside registration or title

Double white insurance card

\$15 check or money order (1 year Registration)

\$30 check or money order (2 year Registration)

I.D. Card

USAREUR Drivers license

MP Customs form 550-175A

Once your vehicle arrives in port or here in Ansbach, you can come in and pick up temporary plates in order to operate your vehicle.

Buying a New American Spec'd Vehicle:

Purchase order with the correct VIN number

Double white insurance card

\$15 check or money order

I.D. card

USAREUR drivers license

New vehicles are exempt from having to go through inspection for the first 2 years.

Buying a Car from Another ID Card Holder:

Buyer and seller must both be present in our office. The following is needed to register:

Valid Vehicle Registration

If the vehicle is more than 10 years old, it must go through inspection and pass

Double white insurance card in buyers name

\$15 check or money order

I.D. card

USAREUR drivers license

Lien release if applicable from the seller

Motorcycles (If shipped with Household shipment):

Stateside registration or title

Double white insurance card

HHG inventory listing your bike by VIN

\$15 check or money order

I.D. Card

USAREUR motor cycle drivers license

Note: Drivers license is not required if you do not intend to put plates on your bike.

Buying a Car off the Local Economy

Before you buy a car on the local economy make sure that the car is in good working order and go for a test drive. This is what you will need to register the vehicle:

German Title Book (Fahrzeugbrief)
 Bill of Sale
 Double white insurance card
 \$15 check or money order (1 year Registration)
 \$30 check or money order (2 year Registration)
 I.D. card
 USAREUR Drivers license

VAT form if applicable

The German title book must be completely out of the German system before we can issue you plates. This procedure is referred to as being "endgültig abgemeldet".

Education - General Overview

DoD Schools

The Ansbach Military Community offers a wide range of educational opportunities for everyone. We have 2 Elementary Schools, a Middle/High, and our Education Center is staffed to assist in college enrollment and educational testing. Standardized test scores are available through the DoDEA Data Center via the following links:

[Ansbach Elementary School Test Scores](#)

[Rainbow Elementary School Test Scores](#)

[Ansbach Middle/High School Test Scores](#)

The Elementary Schools and the Middle/High School are part of the Department of Defense Dependents School (DoDDS), which is part of the Department of Defense Educational Activity (DoDEA). It is a public school serving the children of American Army units.

Entrance Requirements

DoDEA has changed its Early Child Hood Education programs entrance requirements for all DoD Schools for Calendar Year 2009-2010. Age requirement are:

Sure Start and Pre-Kindergarten Programs, a child must be 4 years of age by September 1.

Kindergarten Programs, a child must be 5 years of age by September 1.

First Grade, a child must be 6 years of age by September 1.

If you have any questions about exceptions, contact DoDEA.

Meals

The schools serve an AAFES hot lunch from the cafeteria line. Lunch tickets are available at the PX and Shoppette, or students may pay with cash. Some families may be eligible for a free or reduced price lunch program. To apply for this service, please come to the AER office at Ansbach ACS.

Bus Service

There is free bus service to all three schools for children who live on the economy. No bus service is provided for students residing in the Katterbach housing area. For students involved in High School sports and other after-school activities, an activities bus takes them home later in the afternoon.

Before and After School Care

Before-School and after-School Activities/Care for Younger Students: Although all schools offer a variety of after school programs and programs for exceptional children (please check the individual school listings), there are no before-school or after-school care facilities in any school. Those services are provided by Youth Services, FCC providers, or the Child Development Center.

Parents with children of pre-school age (ages 3 and up) have the option of enrolling them in German Kindergarten. Many local towns and villages have their own schools, and most accept American children. For more information and a listing of local facilities contact your local Army Community Services or Central Enrollment.

DoDDS Schools

The eligibility criteria for enrollment in the dependent schools includes the following:

Parents or sponsors are assigned to the US Armed Forces in Europe

Kindergarteners must be five by 31 October

First graders must be six by 31 October

There are other categories under which a student may be enrolled. Check with the school for additional information.

Items needed to Enroll at all DoDDS Schools include:

Copy of Orders

ID Card

Social Security Number

Shot Records

Medical History

Birth Certificate

Last Report Card

List of Completed Courses

Previous School Records

Special Services Information

Emergency Phone numbers (3)

Passport

Home Schooling

Another option for education for children in the Ansbach area is Home Schooling. For more information about Home Schooling please contact the School Liaison Office.

Education - Local Schools

How do I choose a school?

Choosing the right school for children is a priority for military families. Whether you are assigned living quarters or have a choice of where to live, it is important to explore all educational options to discover the proper match for each child. All parents want the best possible education for their children. Students have different learning styles and needs. Children within the same family may not learn in the same way or at the same rate. Finding the right educational setting for each child requires a careful examination of various options that are available to students and their families.

"[Choosing a School for your Child](#)", a publication of the U.S. Department of Education offers a series of checklists and pertinent questions to assist parents in making the right choices.

What schools are in my area (or in the area where I may move)?

Several high quality commercial tools are available to assist in making decisions about which school to choose for your child.

[GreatSchools](#) offers listings of 200,000 public and private schools serving students from preschool through high school and more than 800,000 parent ratings and reviews. GreatSchools also has a new program called College Bound, an online approach to helping parents raise college-ready high school graduates.

Designed for military students, their families and the caring professionals who support them, [SchoolQuest](#) is an educational resource tool from the Military Child Education Coalition. It is meant to facilitate the search for new schools and centralize resources.

It's also a secure storage site for students' educational, extra-curricular, award, volunteer and work information. Please note, though, that is NOT a replacement for a school transcript. It can be viewed as a safe, centralized virtual "file drawer" where a student (or parent) can keep track of all the details that are so difficult to organize, but so necessary when students move or apply for college, jobs or military service.

In addition, SchoolQuest guests are granted access to research and time-tested information about successful educational transitions.

[Military OneSource](#) is a free service provided by the Department of Defense to service members and their families to help with a broad range of concerns including money management, spouse employment and education, parenting and child care, relocation, deployment, reunion, and the particular concerns of families with special-needs members.

How can I help plan for a successful transition in this new school and for my child's school career?

Parents often want to know about the availability of extracurricular activities and sports, or the availability of

advanced classes. For these questions, it is best to contact the schools directly. It is important to ask the right questions. The following resources can help with these questions and others.

[Military Child Education Coalition](#)

[Military Impacted Schools Association](#)

Education - Local Schools/Overseas

Overseas Schools -- What You Should Know

Moving your family from one installation to another in the U.S. can be challenging enough; but moving your family overseas presents an even more complex situation. One of the most important challenges can be summed up by this question, "Where are my children going to go to school?"

This article will provide resources to help guide military families through the many questions and decisions regarding local schools abroad.

Where do I start?

Start with the information on your new installation. Visit [MilitaryINSTALLATIONS](#) and review the installation's Education - article. All of the overseas installations have dedicated a portion of the Education article to discussing the education options available in the local community as well as the DoD schools located on the installation, if available. Most installations overseas that allow accompanied family travel have one or more DoD schools.

What is the difference between a DoD school and an international or national school?

[DoDEA](#) is the Department of Defense Education Activity. DoDEA operates DoD schools in 12 foreign countries, Guam and Puerto Rico. All DoDEA schools are fully accredited by U.S. accreditation agencies and maintain high academic standards with well rounded educational programs. Visit the [DoDEA School Report Card website](#) to find a detailed discussion of each DoD School.

DoDEA has launched an Online Student Pre-Registration System for School Year 2013-2014, with the aim of reducing the time parents will have to wait at the school registration site. The new program will also allow school officials to better predict school enrollment for the upcoming year, make more informed decisions regarding teacher and staff requirements, and prepare in advance for special services, supplies, and other classroom needs. Parents can pre-register their children by visiting the [registration website](#).

In addition to DoDEA, the [U.S. Department of State's Office of Overseas Schools](#) mission is to promote quality educational opportunities for dependents of American citizens overseas at the elementary and secondary level. If a DoD school is not available on your installation there may be a school in the local community that is an American-Sponsored Elementary and Secondary School.

International schools are English-language schools whereas National schools are schools where courses are taught in the native language. The curriculum and grading system of an International school tends to be similar to the traditional American education system. This is a consideration if your family will be returning to the U.S. prior to your child or children graduating high school. Remember, when choosing a school it is best to try to match the school with your child's needs and expectations.

Where can I find a list of International schools in the country where my family is moving?

The Internet can be an excellent resource for finding International Schools overseas. You can find a complete directory of overseas schools on the [International Schools Services' website](#).

In addition, the [World Wide Schools](#) website is an excellent resource. From the homepage you can select the country. Once you have done this, a list of schools will appear and you can then choose which one you are interested in researching. All of the information appearing on this website is provided by the schools directly. Some of the information you may find on a school includes: a background summary about the school, the school's address, phone number, website, and even the email address of the director of the school. This information should be explored so that you can make comparisons with other International schools in the area to determine the best place for your child/children.

How do I decide what school is best for my child?

This process is much the same as it would be in the U.S. You may not have as many choices but it is important to make a list of possible schools and then begin to ask around. This is a daunting task since it is likely that there will be a language barrier. However, talk to the Relocation Personnel in the Family Center and your sponsor at your new installation who may be able to put you in touch with other families with children around the same age as your child/children. Always contact the school directly and ask for references.

Once you have narrowed down your options, interview the school or schools directly. This is best done in person, if possible. Ask about: attendance, atmosphere, curriculum; grading system, tuition, accreditations, the staff and administration; as well as other practical details such as, does the school provide meals, what types of extra curricular programs are available, is there transportation, holidays and schedule, sports programs, before and after school care programs, and how is the facility maintained.

Now that I have chosen a school, how do I successfully facilitate the transition for my child?

A successful transition should be a priority during planning the move and once the move has been completed. The more knowledge you provide your child with, the more confident he/she will feel once he/she arrives at the new school. Allow your child to be a part of the decision making process, if he/she is old enough, and take his/her opinions into account.

[MilitaryStudent](#) provides several valuable tools to facilitate the transition process. Although many of these tools are not geared specifically to an international move the resources provided do apply to any military student transitioning to a new school in the U.S. or overseas.

Education - Training (College/Technical)

Installation Education Center

The Education Center provides education counseling extensive testing services, GED preparation and many other programs and services. Academic and vocational counseling is available for all military personnel and their family members. Contact the center for more information.

The Education Center has a variety of options for all degrees from Stateside schools, external degrees, and distance education. Services offered through the Education Center include college enrollment, secondary reading and math improvement, education benefits counseling, DANTES independent study and external degree enrollment (College), and DANTES distance education and training program (Vocational).

The Army Continuing Education System (ACES) initiated a Centralized Tuition Assistance Management (CTAM) portal. This new incentive will allow soldiers to process their tuition assistance request on-line. This means a soldier will no longer have to go to the Education Center to request Army tuition assistance. Visit your Education Center for more information.

The Army Emergency Relief Program (AER) now has the Spouse Educational Assistance Pilot Program. This assistance is available for Undergraduate work only. For more details, contact your AER representative at ACS or the Education Center.

College

College courses are offered on-post. Degree programs range from Associate to Master's degree. Contact the Education Center for more information

Library

Army General Libraries - something for everyone! From art and photographic exhibits...to community related programs, Army libraries have something for everyone. Connect to the world via the Internet. Prepare projects/presentations using office software. Search the library's electronic catalog. Log into Army Knowledge Online from home, office, or library to access full-text databases, magazines, newspapers, ebooks and audio books 24/7 anywhere, anytime. Look for jobs and colleges on-line, take college prep tests and CLEP tests on-line. Research academic and military subjects on-line. Plug into eArmyU throughout your library. Attend a popular programming event for fun and intellectual stimulation. Escape through fiction, keep up with current affairs, find military professional

reading material, explore your hobby, find a quiet nook to study or to dream, encourage reading in your young child--- whether a singular experience or a family affair, it all adds up to a life enriching experience. Evening and weekend hours accommodate your busy schedule at 71 main libraries and 21 branches world-wide.

Military OneSource On-Line Library

Our mobile military members often don't have the resources of a brick and mortar library on hand to provide entertainment, learning or solace. The Online Library provides those resources while the members are in transit or deployed. One-stop shopping for all library resources in print, electronic and downloadable format are available online, 24/7. The library provides recreation, lifelong learning, reference, and career resources for all ages and interests. **All resources including audio and eBooks are free. Resources are available anywhere in the world where there is access to the internet.**

[Military OneSource On-Line Library](#) provides 24/7 access to library materials that include:

Ability to download free books from thousands of fiction and non-fiction titles, including animated children's books, or request a free paperback or digital Playaway book from Military OneSource.

Access to data bases to pursue education, research careers, fix cars or home appliances, maintain or remodel apartments or homes, and more.

Housing - Overview

Government Housing

The United States Army Garrison (USAG) Ansbach Community offers a wide range of Government housing ranging from 2-4 bedroom quarters on and off post located in Ansbach and Katterbach. The housing in the Ansbach Military Community is undergoing extensive renovations so it will be a more pleasant place to live. Active duty military can choose between living in Government housing on post or Government leased housing off post. Check with the housing office upon arrival about the pros and cons of living on post or off post.

Eligibility

Members will be assigned to a unit in accordance with their bedroom entitlement, generally a bedroom for the member and spouse and a bedroom for each child. Positions on the waiting list will be determined by the detachment date from your previous duty station depending on eligibility criteria upon arrival. You must be command sponsored to be eligible for housing.

Policy

The Housing Office must approve all housing and negotiate all contracts for service members to receive their Overseas Housing Allowance (OHA). Apartments and town homes/single family dwellings are available; however, mobile homes are not.

Non-government Housing

Returning from Overseas--Those returning to CONUS from overseas should check out *DoD Automated Housing Referral Network (AHRN)*--Visit AHRN.com or ask at your local housing office to learn about this DoD program that is currently available for most installations. The program allows military members and families to:

Search listings and pictures of available rentals near military installations

Find out about shared rentals

List their own properties for rent to other military families

List their homes for sale by owner (FSBO) to other military members

Contact installation housing offices

AHRN is not currently available at all installations but the phased program is adding new installations every month.

Check the AHRN [website](#) to see if your next assignment is an AHRN base and check out other features to assist you in your home search.

Housing - Temporary

Temporary Lodging

Temporary housing is not available within the USAG Ansbach at this time, but the Army Lodging Ansbach, is located here. If there are no rooms available at the Army Lodging Ansbach people are placed in hotels on the economy close to base.

Army Lodging Ansbach

Army Lodging Ansbach is located on post, URLAS, on the B14 between Katterbach and Ansbach, on the outskirts of the city of Ansbach, 35 to 40 kilometers east of Nuernburg and 100 kilometers south of Wurzburg. We are accessible by Autobahn 6 from either Nuernburg or Wurzburg.

Main Gate Directions: Enter Urlas/Shipton Barracks gate from Highway B14, after passing guard stop, continue straight. The road will curve to the left. The Lodging Building 8152-.

Army Lodging Ansbach has 26 rooms. Rooms are equipped with TV/VCR, DSL Internet access, alarm clock with AM/FM radio, coffee maker, hairdryer, iron/ironing board and personal amenities. Rooms also have private baths and a shared or private full kitchen including microwave, refrigerator and stove/oven complete with cookware, utensils, dinnerware and silverware.

Certificates of Non Availability

Certificates of Non Availability (CNA) are not authorized if we cannot accommodate pets but can accommodate guests.

Pets

Pet rooms are available on a first come first serve basis.

Kennel Information for Dogs Only

Hunde Pension Maierhof Hunde Pension

Mittelbach Bad Windsheim

Telephone numbers in country: 0981-64029 (Maierhof) 09841-79593 (Bad Windsheim)

Kennel Information for Cats Only

Wagner Katz Pension

Ansbach

Telephone number in country: 0981-61594

Housing - Government

Family Housing

Availability

The USAG Ansbach Community offers a wide range of Government housing ranging from 2-4 bedroom quarters on and off post. Housing is located in Ansbach and Katterbach. Active duty military can choose between living in Government housing on post or Government leased housing off post.

Positions on the waiting list will be determined by the detachment date from your previous duty station, depending on eligibility criteria upon arrival.

There are minimal waiting lists for most categories.

Eligibility

You must be command sponsored in order to be eligible for government housing. Members will be assigned to a housing unit in accordance with their bedroom entitlement, which is generally a bedroom for the member and spouse and a bedroom for each child.

Household Goods - Overview

Arranging Household Goods Shipments

As soon as you are alerted to your upcoming Permanent Change of Station (PCS) move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or take serviceable items you no longer need to a thrift shop or donate to charity. Get important family records together in one place.

If you are going overseas, you should begin to plan what items you will take in your unaccompanied baggage, in your household goods shipment, and what might need to go into permanent storage. Remember, in overseas areas, the electric current is different and houses are generally much smaller than U.S. standards and cannot handle large furniture.

Household Goods Shipping Process

The Defense Personal Property System (DPS) is the online system you will use to manage your household goods shipment. [Move.mil](#) explains this new process and provides access to DPS.

Shipping Pets

Planning for shipment of your pet includes researching airline requirements and quarantine restriction laws in your new location. You will need to check with the airlines on the requirements for size, weight, number of animals, kennel construction, documentation and season of the year limitations. Occasionally, small pets can be shipped on military flights but availability and regulations are always changing, as well as fees. Search [Move.mil](#) for general information on shipping pets.

Many international locations have strict importation laws including extended quarantines and restrictions on breeds or types of animals that can be brought into the country. Carefully research these rules as they could impact your moving schedule. Not only do overseas locations have strict rules but many locations in the United States have restrictions on certain breeds as well. Review your destination installation's Shipping Pets article for details found on the left hand tool bar on [MilitaryINSTALLATIONS](#).

"It's Your Move" Armed Forces Members

Review ["It's Your Move" Armed Forces Members, Part IV, Attachment K1](#) for detailed information on weight allowances, valuable tips, household goods shipping process, storage, shipping your automobile (POV - Privately Owned Vehicle), arrival and delivery of household goods shipments, claims process, and the customer satisfaction survey.

Household Goods - Shipping Pets

Boarding

Contact ACS for a listing of boarding Kennels.

Registration

You must register your pet within 30 days of your arrival in Germany. The clinic is located near the High School on Katterbach Kaserne. The clinic's hours may vary so it is suggested that you call for an appointment. They offer screenings, vaccinations, registrations, and nail clippings.

Pet Travel

A health certificate is required to return your pet back to the States. This certificate can be obtained at the clinic only if the veterinarian is on site or obtain a health certificate on the local economy.

Quarantines

Quarantines are not required in Germany. Pets must have reservations to fly to Germany. Commercial airlines charge according to the size of the pet. Space for pets is limited so contact the airlines well in advance. Space is VERY limited on AMC flights and they charge as well. An International Health Certificate is required as well as a rabies shot at least 30 days old and not more than twelve months old. Pets must be shipped in an appropriate carrier. Contact your local transportation office with questions.

Dangerous Dog Laws

Germany has a Dangerous Dog Ordinance (DDO), placing restrictions upon the ownership of certain types of dogs. This DDO affects military personnel moving to Germany and some breeds will not be allowed into the country. The breeds affected by the new DDO vary from German state to state, but automatically included in the definition of dangerous dogs are: American pit bull terriers, American Staffordshire bull terriers or American Stafford terriers, Staffordshire bull terriers, and mixes involving these breeds. The following breeds are also regulated in some states: American Bulldog, Rhodesian Ridgeback, Bull Terrier, Bullmastiff, Mastiff, French Mastiff, Spanish Mastiff, Neapolitan Mastiff, Dogo Argentino, Fila Brasileiro, Tosa Inu, Bandogge, Kangal (Karabash), Caucasion Owtscharka, and mixes involving these breeds. The DDO also defines dangerous dogs as animals either known to be vicious, having indicated an inclination to attack game or livestock, having attacked persons, or having shown unusual

aggressiveness. Breeding, reproduction, and trade of dangerous dogs is also prohibited.

Military personnel who own a dog fitting the criteria will be required to register with local German authorities, permanently mark the dog with a tattoo or microchip, muzzle and keep the dog on a leash when in public unless cleared by a temperament evaluation. This evaluation will test whether a dog is aggressive or non-aggressive; however the test is not compulsory. The choice is left to the owner to either have the dog permanently wear a muzzle or take the evaluation test. Dogs that pass this temperament evaluation are freed of the requirement to wear a muzzle. A German police dog handler and federal veterinarian will perform temperament evaluations. There is no cost for registering dogs; however, there are costs to permanently mark and evaluate dogs, which the owner will have to pay.

In the event that a dog does not pass the temperament evaluation, German officials will determine what measures must be taken. At a minimum, such dogs must be muzzled and kept on a leash while in public. For aggressive dogs, the officials could determine that liability insurance, impounding, neutering, or even destruction are necessary.

Supporting Army Veterinary Treatment Facilities (VTFs) will assist military owners of "dangerous dogs" in registering and scheduling behavioral evaluations. Owners should contact their local VTF within two weeks upon arriving in Germany or after obtaining a dog.

Military personnel moving to Germany should weigh the requirements of the German DDO and owner responsibilities for dogs that fit the criteria in paragraph 2 when making a decision to bring such dogs with them.

Special Needs

As many as 15 percent of military families have members with special needs. These include spouses, children, or dependent parents who require special medical or educational services. These family members have a diagnosed physical, intellectual or emotional condition. The Exceptional Family Member Program (EFMP) serves these families in several ways.

These four articles will provide families with special needs helpful information and points of contact:

[Enrollment/EFMP](#) – This article discusses the Exceptional Family Member Program enrollment, which is mandatory for all military personnel who have a member of their family with a medical or educational disability. The article discusses the purpose of enrollment, the process and provides Service-specific differences.

[Family Support/EFMP](#) – This article discusses the family support function of the EFMP, which may include information and referral support (to military and community resources), financial management assistance, relocation assistance, and for some families, case management. The article provides Service-specific differences and identifies the point of contact at each installation.

[Health Care/Special Needs](#) - The military health care system supports families with special needs in a number of ways. This article describes the special services and provides the point of contact at the Military Treatment Facility.

[Special Education/EIS](#) – Describes two programs that provide educational intervention for children with disabilities who are from birth to three (early intervention services) or are school aged (3-21) (special education).

Special Needs - EFMP Enrollment

What is the EFMP?

The EFMP supports military families with special medical and educational needs. The program has three components:

Identification and enrollment of a family member with special medical and/or educational needs.

Assignment coordination to determine the availability of services at the projected duty station.

Family support to help families identify and access programs and services.

Identification and Enrollment Who should enroll?

Family members with special medical or educational needs, including a spouse, child, or a dependent adult, should enroll in the program. This includes family members who:

require special medical services for a chronic condition such as asthma, attention deficit disorder, diabetes, multiple sclerosis, etc.

receive ongoing services from a medical specialist

have significant behavioral health concerns

receive early intervention or special education services through an individualized education program (IEP) or

individualized family service plan (IFSP)

Why enroll in the EFMP?

EFMP enrollment ensures a family member's documented medical and educational needs are considered during the assignment process. It also allows families to receive the support and assistance they need to navigate medical and educational systems.

How to enroll in the EFMP?

Enrollment in the EFMP is mandatory for active duty military members; members of the Guard or Reserves may enroll according to Service-specific guidance. Paperwork required for enrollment in the EFMP is available from the EFMP medical point of contact at the installation military treatment facility (MTF) or, in the Marine Corps, from Marine Corps Community Services (MCCS). The forms for enrollment are:

DD Form 2792, Family Member Medical Summary. In order to document medical needs, the service member, spouse, or adult family member completes the first page. The remainder is completed by the family member's physician or other qualified medical professional, and includes the diagnosis, frequency of care, medication, and any special accommodations required by the family member.

DD Form 2792-1, Special Education/Early Intervention Summary. In order to document educational needs, the sponsor, parent, or legal guardian completes items one through seven of the first page. The remainder of the form is completed by school or early intervention program personnel. The form includes the child's educational diagnosis and is accompanied by a copy of the IEP or individual family service plan (IFSP)

After the appropriate medical and/or educational provider completes the form, they must be returned to the EFMP medical point of contact.

Assignment Coordination

What is assignment coordination?

The military mission is the driving force behind the assignment process, but the EFMP enrollment ensures that a family member's special needs are considered in the process. Assignment coordination occurs when the personnel command requests medical and/or educational professionals to review a family member's documented needs to determine the availability of services at a projected location.

Why is assignment coordination important?

Assignment coordination is important because access to appropriate medical and educational services may be limited in some locations, especially in overseas and remote locations. When assignment coordination occurs, family members receive the care and support they require and the service member can focus more clearly on mission-related responsibilities.

Special Needs - EFMP Family Support

What is the EFMP?

The EFMP supports military families with special medical and educational needs. The program has three components:

Identification and enrollment of a family member with special medical and/or educational needs.

Assignment coordination to determine the availability of services at the projected duty station.

Family support to help families identify and access programs and services.

Family Support

What is Family Support?

EFMP family support helps families identify and access programs and services. Family support includes, but is not limited to, the following:

- information and referral for military and community services
- education and training about issues related to the special need
- referral to other family support center providers
- local school and early intervention services (EIS) information
- warm handoffs to the EFMP at the next location
- non-clinical case management, including individualized services plans

Where are EFMP family support providers located?

EFMP family support providers are primarily located at installation family support centers. For families who are not located near an installation, consult your Service website for more information about accessing services or call [Military OneSource](#) at 1-800-342-9647.

Special Needs - Health Care

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Military Treatment Facility

The clinics and services available at [Military Treatment Facilities](#) vary by location. Before you move, identify the MTF that will serve you, visit the MTF's website to learn about the clinics and services available and to get relevant contact information.

Moving to a New TRICARE Region

If you anticipate a move to another [TRICARE region](#), work with your local TRICARE Service Center (TSC) or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, your sponsor should contact the Beneficiary Counseling and Assistance Coordinator (BCAC) or TSC to ensure the transition plans are in place and to obtain authorizations for TRICARE [Extended Care Health Option](#) (ECHO) services, if applicable.

Beneficiary Counseling and Assistance Coordinator (BCAC)

All TRICARE Regional Offices and most MTFs are staffed with [BCACs](#) (formerly known as Health Benefits Advisors.) [BCACs](#) provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims and eligibility, plus assistance with referrals and appointments. If you or your family member has a more severe medical need, contact your assigned [case manager](#).

Case Management

Case management involves a team of health care professionals who help you and your family to find solutions to complex health problems. It is important to inform your case manager if you are moving as he/she will connect you with the case manager at your new location.

Extended Care Health Option (ECHO)

TRICARE [ECHO](#) provides financial assistance to beneficiaries of active duty service members who qualify based on specific mental or physical disabilities. ECHO offers an integrated set of services and supplies beyond the basic TRICARE program. ECHO is administered by regional contractors in the TRICARE North, South, and West Regions and by TRICARE Regional Offices in overseas locations.

Transporting Medical Equipment

Your [Installation Transportation Office](#) has special procedures to follow for the transportation of medical equipment that is necessary for medical treatment required by the sponsor or family member. Some types of medical equipment may be shipped in the same manner as Professional Books, Papers, and Equipment (PBP&E).

Federal and State Health Care Programs

Medicaid - [Medicaid](#) pays for medical assistance for certain individuals and families with low incomes and resources. State Medicaid programs are usually administered by departments of social service or departments of medical assistance.

Supplemental Security Income (SSI) - [SSI](#) is a cash assistance program intended to meet basic needs for food, clothing and shelter for those who are aged, blind or disabled. It provides cash to meet basic needs for food, clothing, and shelter. Families must reapply upon each move to another state.

Title V of the Social Security Act - Many states have services for children with special health care needs that are funded by the Maternal and Child Health Services Block Grant, or [Title V](#). State departments of health web sites and local health departments will provide information on state health benefits for children with special health care needs. The Maternal and Child Health Bureaus' web site has Title V information organized by State that provide you with [Title V points of contact](#) and other pertinent information.

Other Important Resources

Debt Collection Assistance Officer (DCAO) - TRICARE has a [DCAO](#) assigned to TRICARE Regional Offices and MTFs worldwide to help beneficiaries understand and get assistance with debt collection problems related to TRICARE.

Individuals who have received a notice from a collection agency or a negative credit report because of a medical or dental bill should be referred to the nearest [DCAO](#).

Family Voices - [Family Voices](#) is a national, grassroots clearinghouse for information and education concerning the health care of children with special health needs. Family Voices also has State points of contacts with useful links to State programs and organizations.

Installation Specific Information

Exceptional Family Member Program (EFMP)

For all OCONUS moves, the EFMP Screening drives the Command Sponsorship and Family Travel Requests. Without a completed EFMP Screening, Command Sponsorship and Family Travel will be denied.

The EFMP is a mandatory enrollment program that works with other military and civilian agencies to provide comprehensive and coordinated community support, housing, educational, medical, and personnel services to families with special needs. Active duty soldiers are enrolled in the program when they have a family member with a physical, emotional, developmental, or intellectual condition requiring specialized services.

Enrollment into the EFMP ensures the medical and/or educational needs of dependents will be considered during the military personnel assignment process, thus identifying installations that will support both the MOS of the soldier and the needs of the family. Department of the Army civilian employees are not enrolled in this program. However, they must identify dependents with medical and/or educational needs each time they process for an assignment.

Overseas Screening -- Prior to family travel authorized for any OCONUS move, all family members of soldiers must go through the EFMP Screening Process.

Service Member will need to complete boxes 1-7 on DA5888 and have their S1 sign box 8 of DA5888

Service Member must contact the nearest ARMY Medical Treatment Facility EFMP Case Coordinator to set up the EFMP screening. You will need a copy of all medical records and any Individual Education Plans for the EFMP screening. After the EFMP screening is complete and the doctor has signed the paperwork, a copy will be forwarded to you. Once you receive the paperwork, the Service member will need to take a copy to S1 to request command sponsorship and family travel.

For your relocation, remember to hand carry the following valuable documents and records: medical and immunization records, school records to include recent copy of IEP and examples of homework, birth certificates, and marriage licenses. Finally, make sure you get a minimum of a 30-60 day supply of all prescriptions. By putting any of these items in your checked baggage or household goods shipment, you run the risk of them getting misplaced or lost.

USAG Ansbach Community Services Available

Early Intervention Services (EIS): For dependents birth to three who have developmental delays and may require the educational services, the Educational and Developmental Intervention Services (EDIS) Program will provide services.

Education - Special Education/EIS

Exceptional Family Member Program

Exceptional Family Member Program (EFMP) screening is mandatory for all family members who will accompany a service member to an overseas duty location. EFMP screening includes educational screening when the family member is under the age of 21. The military service considers the needs of the family member when considering an overseas assignment.

The Department of Defense operates two programs that provide educational services to children with developmental delays and disabilities, in compliance with the Individuals with Disabilities Education Act (IDEA). Eligibility for services is determined according to procedures outlined in DoD Instruction 1342.12, Provision of Early Intervention and Special Education Services to Eligible DoD Dependents, April 11, 2005.

Infants and Toddlers (birth to 3 years old)

The Military medical departments operate Educational and Developmental Intervention Services (EDIS) to provide early intervention services to infants and toddlers from birth until three years of age. Early intervention services are available at all locations where there is a DoD-operated school for eligible dependent children.

The EDIS teams, with Early Childhood Special Educators and multi-disciplinary allied health professionals, assist families of infants and toddlers with developmental delays to achieve goals that enhance functional independence and support school readiness. EDIS provides services in the child's natural environment (home, childcare center, etc.),

and embedded in family routines.

School Age Children (3 through 21 years)

The Department of Defense Dependents Schools (DoDDS) provides special education to school aged children with a disability. In overseas communities, the availability of services varies according to the size of the community, its location, and the military mission.

Services Provided

At the Ansbach Complex – Ansbach Elementary, Ansbach High, and Rainbow Elementary Schools provide the following level of services.

Preschool (3-5 years of age): Services are available for children with developmental delays and/or other identified disabilities who require daily or less frequent support in a developmental preschool classroom setting. Services are located at Rainbow ES only.

Autism Spectrum Disorder (ASD): The schools provide special education to children with the diagnosis of autism in the general education classroom with limited special education consultation. This location would not be appropriate for children with the diagnosis of autism who require individual support or more intensive special education service.

Communication/Speech Impaired: Services are available to provide comprehensive speech and language interventions in individual, small group, and/or general education classroom settings.

Emotionally Impaired: This location would not be appropriate for children with emotional impairments or behavior disorders.

Intellectual Disability (Mental Retardation): Services are available for children who have mild mental retardation and receive the majority of their instruction in general education classroom (approximately 75% or greater) with resource room support. Independence is stressed with minimal additional supervision or support.

Specific Learning Disability: Services are available to provide individualized instruction in the general education classroom with resource room support (up to 50% of the of the day).

Hearing Impaired: Services are available on an as-needed-basis to provide consultation for students with hearing impairments who can be served in the general education classrooms. The Hearing Impaired Specialist is not located within the school complex and on-site visits may be limited. Minor environmental modifications and some special materials are available. Support is provided for children whose hearing disability is typically corrected with hearing aids. This is not an appropriate location for children who are deaf or who require the services of an interpreter.

Visually Impaired: Consultation services are provided on an as-needed-basis to support children with low vision who can be served in a general education classroom. The Visually Impaired Specialist is not located within the school complex and on-site visits may be limited. This may include equipment for providing magnification and high contrast, large print books, and environmental modifications for light control and/or preferential seating. This is not an appropriate location for children who are blind and require pre-Braille or Braille instruction or orientation and mobility training.

If your child requires specialized equipment (for example large print books, an FM trainer, or Braille services) contact the Area Special Education Coordinator in Wiesbaden Germany.

Special Education Records

Parents of children enrolled in special education should hand-carry all pertinent school and medical documents to include their children's Individualized Education Program (IEP) and current testing and evaluation reports.

Contacts

DoDDS-Europe, Wiesbaden, Germany
Special Education Coordinator
 Office of the Deputy Director, DoDDS-Europe
 Unit 29649, Box 7000
 APO AE 09096

011-49-611-380-7219
 Fax: 011-49-611-380-7575
[Email](#)

Bavaria District
DoDDS Superintendent's Office
 417th BSB, CMR 449
 APO AE 09031

011-49-931-889-7555
DSN: 314-350-7555
Fax: 011-49-931-889-7305
Fax DSN: 314-350-7305
[Email](#)

Health Care - Overview

Moving With TRICARE

Whether moving stateside or overseas, active duty families can now switch their TRICARE Prime enrollment by phone! Before you start your move, contact your losing TRICARE health care contractor to see if you need to switch to a new region. TRICARE does the rest! You must update DEERS (Defense Enrollment Eligibility Reporting System) with your new address so you do not have any disruptions in service and your enrollment moves with you. Get contact information, and more TRICARE [moving tips](#) on the TRICARE website.

Your [TRICARE](#) coverage is completely portable-meaning it moves with you. You are covered worldwide-both in-transit to your new duty location and once you arrive-but depending on where you go, you may use a different TRICARE health plan option. Additionally, you may have different enrollment steps depending on which health plan option is available in your new area.

When Enrolled in a TRICARE Prime Option

The TRICARE Prime options include TRICARE Prime and TRICARE Prime Remote for stateside and TRICARE Prime Overseas and TRICARE Prime Remote Overseas for overseas. Follow these simple steps to set-up Prime coverage in your new location without a break in coverage.

Do not disenroll from your TRICARE Prime option before you move.

Call your losing contractor and provide information about your upcoming move; new duty station, expected date of arrival, cell phone number, valid email address, and eligible family members moving to the new location.

Your losing contractor passes the information along to your new contractor.

Within five days of your anticipated arrival, your new contractor will try to call/contact you to confirm your arrival and enrollment choices.

Once you agree to the transfer, the process is complete. It could take up to four days, but you never lose TRICARE Prime/Prime Remote coverage.

There are other ways to set-up Prime in your new area:

Before moving, visit your local TRICARE Service Center to complete an enrollment change form.

Go online and set-up your new enrollment via the [Beneficiary Web Enrollment website](#).

Download and complete a [TRICARE Prime Enrollment Application](#) and PCM Change Form. Mail it to the new contractor or drop it at a local TRICARE Service Center.

Enroll when you in-process at your new duty station.

Enrollment and assignment of a new primary care manager (PCM) should occur within 30 days when moving within the same region, a new region or overseas.

Update your personal information in the [Defense Enrollment Eligibility Reporting System \(DEERS\)](#) immediately, as your new location reflected in DEERS is the key to transferring enrollment.

Where you are moving determines which Prime option is available.

Prime Options in the United States

TRICARE Prime

TRICARE Prime is offered in Prime Service Areas-geographic areas typically located around a military treatment facility-throughout the country.

TRICARE Prime Remote

In non-Prime service areas, which are generally 60 minutes (one hour) drive-time or 50 miles from the nearest MTF, TRICARE offers TRICARE Prime Remote. Enrollment is normally with a network provider when available; otherwise, enrollment is with a TRICARE authorized provider who manages all of your care. Any TRICARE-eligible family members living with you in a TRICARE Prime Remote area can enroll in TRICARE Prime Remote for active duty family members. Be sure to include them on the enrollment form.

TRICARE Region	Managed Care Support Partner	Call Toll-Free	Website
North	Health Net Federal Services, Inc.	877-874-2273	www.hnfs.com
South	Humana Military Healthcare Services, Inc.	800-444-5445	www.humana-military.com
West	UnitedHealthcare Military & Veterans	877-988-9378	http://www.uhcilitarywest.com/

Prime Options Outside the United States

TRICARE Prime Overseas (TOP)/TRICARE Prime Remote Overseas

TRICARE Prime Remote Overseas is a Prime option offered in designated remote overseas locations. Command-sponsored family members who reside with you are eligible for TRICARE Prime Overseas. Be sure to include all family members who wish to use TRICARE Prime Overseas.

Before you move to another overseas area or to an area within the United States, contact the nearest TRICARE Service Center or managed care contractor for assistance.

TRICARE - Eurasia - Africa

TRICARE - Latin America and Canada

**TRICARE - Pacific
TOP Regional Call Center (1)**

Singapore: +65-6339-2676
1-877-678-1208
(Toll-free from the U.S.)

<http://www.tricare-overseas.com/>

Sydney: +61-9273-2710
1-877-678-1209
(Toll-free from the U.S.)

<http://www.tricare-overseas.com/>

Medical Assistance (2)
Singapore: +65-6338-9277
Sydney: +61-2-9273-2760

TOP Regional Call Center (1)

+44-20-8762-8384
1-877-678-1207

(Toll-free from the U.S.)

<http://www.tricare-overseas.com/>

Medical Assistance (2)

+44-20-8762-8133

TOP Regional Call Center (1)

+1-215-942-8393

1-877-451-8659

(Toll-free from the U.S.)

<http://www.tricare-overseas.com/>

Medical Assistance (2)

+1-215-942-8320

TRICARE Area Office

+49-6302-67-6314
314-496-6314 (DSN)

Toll Free: 1-888-777-8343, option #1

teoweb@europe.tricare.osd.mil

www.tricare.mil/eurasiaafrica

**Health Care Claims
(Active Duty)**

TRICARE Active Duty Claims
PO Box 7968
Madison, WI 53707-7968 USA

**Health Care Claims
(Non-active duty)**

TRICARE Overseas Program
P.O. Box 8976
Madison, WI 53708-8976 USA

TRICARE Area Office

+1-210-292-8520
312-554-8520 (DSN)

Toll Free: 1-888-777-8343 option #3

taoloc@tma.osd.mil

www.tricare.mil/tlac

**Health Care Claims
(Active Duty)**

TRICARE Active Duty Claims
P.O. Box 7968
Madison WI 53707-7968 USA

**Health Care Claims
(Non-active duty)**

TRICARE Overseas Program
PO Box 7985
Madison, WI 53707-7985 USA

TRICARE Area Office

+81-6117-43-2036
315-643-2036 (DSN)

Toll Free (If calling from U.S.):

Singapore: 1-877-678-1208

Sydney: 1-877-678-1209

tpao.csc@med.navy.mil

<http://www.tricare.mil/pacific>

**Health Care Claims
(Active Duty)**

TRICARE Active Duty Claims
PO Box 7968
Madison, WI 53707-7968 USA

**Health Care Claims
(Non-active duty)**

TRICARE Overseas Program
PO Box 7985
Madison, WI 53707-7985 USA

(1) For toll-free numbers contact www.tricare-overseas.com

(2) Only call Medical Assistance numbers to coordinate overseas emergency care

When Using TRICARE Standard and Extra

TRICARE Standard and Extra are available to family members only. Active duty service members are required to enroll in one of the Prime options described above.

TRICARE Standard and Extra are available throughout the United States and enrollment is not required. Any eligible active duty family member who is registered in DEERS may use these programs by seeing any network (Extra) or non-network TRICARE authorized provider. In areas outside of the United States, active duty family members who do not want to use a Prime option may use TRICARE Standard Overseas by seeing qualified host nation providers.

If you are already using TRICARE Standard and Extra, moving is easy.

Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.

Find TRICARE-authorized providers in your new area.

Here are a few things to remember about using TRICARE Standard and Extra in a new region

In the U.S.: Visit your new regional contractor's website for a list of network providers. Remember, if you see network providers, you will be using the Extra option and pay lower cost shares.

Outside of the U.S.: Contact International SOS or the MTF Service Center for help locating a qualified host nation provider. The TRICARE Extra option is not available in overseas areas.

If you move to a new region, you will have a new claims address for submitting your TRICARE claims.

Learn your new region's prior authorization requirements because these requirements can differ by region.

When Using TRICARE For Life

TRICARE For Life-TRICARE's supplemental coverage for those who are eligible for Medicare **and have purchased Medicare Part B** - requires no enrollment and you will have a smooth transition when you move. TRICARE for Life contact information: WPS [TRICARE For Life](#), P.O. Box 7889, Madison, WI 53707-7889; 1-866-773-0404; TDD 1-866-773-0405.

Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.

Find Medicare providers in your new area.

Visit [Medicare's website](#).

If you move overseas, your TRICARE For Life coverage may change depending on where you move. In U.S. Territories such as Guam, Puerto Rico and the U.S. Virgin Islands, TRICARE For Life coverage works the same as the stateside program. But, in all other overseas locations, TRICARE For Life Overseas works differently because Medicare does not provide coverage in most overseas locations. Therefore, TRICARE is the primary payer. You can get care from any host nation provider and may have to pay up front for care received. You will be responsible for TRICARE deductibles and cost shares.

Contact International SOS, or the TRICARE Area Office for the overseas area where you are moving, or the nearest American Embassy Health Unit for assistance finding a host nation provider.

Note* Active Duty and Active Duty Family Members are not required to purchase Medicare Part B until the sponsor is ready to retire or during the special enrollment period. However, it is highly encouraged to purchase it once eligible to avoid loss of TRICARE coverage.**

Getting Care Along the Way

Routine Medical and Dental Care-Get it before you go.

Before you move, make sure you have received any routine medical or dental care you think you might need during the time you will be traveling. Or, delay the care until you get to your new duty location. Check supply of all prescription medications and get refills/new prescriptions until you can make an appointment with your new Primary Care Manager (PCM) at your new duty site.

Emergency Care in the United States-Call 911 or go to the nearest emergency room.

TRICARE defines emergency care as medical services provided for a sudden or unexpected medical or psychiatric condition, or the sudden worsening of a chronic (ongoing) condition that is threatening to life, limb, or sight and needs immediate medical treatment, or which has painful symptoms that need immediate relief to stop suffering. If you are near a military treatment facility (MTF), you should go to the MTF or military dental treatment facility for emergency services. If you are seen in a civilian facility, contact your PCM or regional contractor within 24 hours.

Urgent care in the United States-Coordinate with your PCM and/or regional contractor.

TRICARE defines urgent care as medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications. If you are in a Prime program, you must coordinate urgent care with your primary care manager and/or regional contractor before receiving the care. If you are in TRICARE Standard and Extra or TRICARE For Life, you can receive care as you normally would. You should,

however, contact your contractor as soon as possible to coordinate any prior authorizations that are needed.

Emergency or Urgent care Overseas follow these steps

AD and ADFM enrolled in TRICARE Prime and travelling outside the United States:

Contact the TRICARE Area Office, or go to their [website](#) for assistance finding Emergency or Urgent care.

AD and ADFM stationed overseas:

For Urgent care coordination, contact your MTF PCM, or

Contact the closest TRICARE Area Office, or

Contact the TRICARE Overseas Regional Call Center, or

Go to their [website](#) (internationalsos.com)

You do not need prior authorization for emergency or urgent care but the TRICARE Area Office or TRICARE Global Remote Call Center will help you find the best care available in the overseas area in which you are traveling.

Filling Prescriptions on the Road

You should have all your prescriptions filled before you leave, but if you need a prescription filled while you are traveling in the United States, you have several options:

If near an MTF, fill the prescription at the MTF pharmacy.

Find the closest TRICARE network pharmacy.

If a network pharmacy is not available, you can visit a non-network pharmacy. In this case, you may have to pay up front for your medications and file a claim with Express Scripts, Inc., for reimbursement. For more details, visit the [TRICARE website](#).

The TRICARE home-delivery is not recommended for a prescription you need right away, but if you'll be away for a long time, you can arrange for any regular prescriptions to be filled via the mail-order pharmacy.

Your pharmacy coverage is limited overseas:

TRICARE network pharmacies are only located in the United States, Puerto Rico, Guam and the U.S. Virgin Islands. You can have prescriptions filled at host-nation pharmacies, if necessary. Host-nation pharmacies are treated the same as non-network pharmacies. If you have prescriptions filled at a host-nation pharmacy, you should expect to pay for the total amount up front and file a claim with Wisconsin Physicians Service for partial reimbursement. To learn more about pharmacy claims, visit the [TRICARE website](#).

To use the mail-order pharmacy overseas, the prescription must be from a U.S. licensed provider and you must have an APO or FPO address.

If You Have Questions

Your regional contractors and TRICARE Area Offices are available to answer your questions. These offices are listed above. Find even more information about moving, updating DEERS, the TRICARE regions and much more at the [TRICARE website](#).

Installation Specific Information

Medical Care

The Katterbach Army Health Clinic (KAHC) is the branch health clinic. It is staffed for urgent and routine care only. The Katterbach Health Clinic is located in Building 5810 on Katterbach Kaserne.

The Katterbach Health Clinic provides diagnostic services and medical care to the Ansbach/Katterbach military communities, maintains medical records and refers patients to German hospitals in the area, either the Ansbach Krankenhaus (hospital) or the Krankenhaus in Neuendettelsau or other treatment facilities as appropriate. Landstuhl is the closest US Hospital. TRICARE, pays for the majority of specialty care to be provided by Host Nation Providers.

The clinic's mission is to maintain the fighting strength; therefore, the priority is to the active-duty soldier. Family members, retirees, and DOD civilians are seen on a space available basis. The clinic makes every attempt to see as many family members, retirees and DOD civilians as possible.

Contact the TRICARE office for more information at DSN 315-4672-619 or 09802-832-619. TRICARE 24 Hour: 0800-825-1600.

Dental Care

Dental Services are available at the Katterbach Dental Clinic, located in building 5810, Katterbach Kaserne. For specialty dental care you may be referred to other dental facilities in the local community.

Family members are strongly advised to maximize dental plan benefits before arriving overseas. Retirees and DA civilians may receive emergency care however you may be referred to dental facilities in the local community.

Child and Youth Programs

General Information

The Department of Defense (DoD) and the Military Services take great pride in the variety and quality of services provided to children and youth on installations worldwide. While the services provided depend on the size of the location, the standards and quality of services are consistent and meet established regulations. The network has hundreds of locations worldwide serving over 1.3 million children.

Child Development Centers (CDC)

These facilities generally offer child care for children ages six weeks to 5 years old. Care is typically available weekdays. CDCs vary in size; the average CDC cares for about 200 children. All programs must be certified by the DoD and accredited by a national accrediting body such as the [National Association for the Education of Young Children](#).

Youth Center

The Navy Mid-South Youth Center is located in building S-936. Recreation nights, lock-ins, special events, summer and holiday camps, family nights, parent nights out, field days, teen events and trips are just a few of the activities offered.

In-Home Childcare

With in-home childcare, children receive their care in the private home of a certified provider living in government-owned or leased housing or in state-licensed homes in the community. Family child care provides accommodating child care arrangements, including night, weekend, and flexible hourly care for shift work.

In-home childcare programs offer comparable care to a CDC. Providers must be certified by the DoD, and some seek additional accreditation from the National Association of Family Child Care (NAFCC). Regulations limit the number of children that may be cared for at one time: no more than six children under age eight, and no more than two children under two years old.

School-Age Program (SAP)

DoD School-Age programs (SAP) are offered for children, kindergarten through 6th grade before and/or after school, during holidays, and summer vacations. Emphasis is placed on SAP programs which meet community needs, reinforce family values, and promote the cognitive, social, emotional, and physical development of children. SAP may be provided in DoD Youth Centers, Child Development Centers or other suitable facilities. To expand school-age program spaces, DoD policy encourages use of youth centers; on-and off-base schools, and other suitable facilities such as community centers. Accreditation of DoD SAP programs is a requirement. Accreditation sets the professional standards for after school programs and helps families identify high-quality programs.

Waiting List

Due to a high demand for care, you may be placed on a wait list. Your position on the wait list depends on many factors that are at the discretion of the installation and may include your spouse's military status, the date you apply, deployment and your employment. If these factors change while you are on the wait list, your position will be changed accordingly, so it is important that you keep your information up-to-date.

Childcare is not an entitlement, and fees are income-based. Fees throughout the child development system of care fall into fee ranges set by DoD.

To apply for child care, fill out [DD Form 2606, the Department of Defense Child Development Program Request for Care Record](#) and return them to the Child and Youth Services Coordinator at your installation.

The Department of Defense has a long history of providing positive youth programs that focus on alternative activities for youth during out-of-school hours. Today, DoD continues to be committed to youth by providing consistent guidance and stable and dynamic programs in more than 350 youth programs worldwide. DoD promotes positive youth development by designing programs to recognize the achievements of youth and by developing partnerships with other youth-serving organizations like the Boys & Girls Clubs of America and 4-H that offer a variety of resources. Programs for teens and pre-teens vary from one base to another, but are governed by a consistent DoD instruction. Programs prepare young people to meet the challenges of adolescence and adulthood through a coordinated, progressive series of activities and experiences that help them become socially, emotionally, physically and cognitively competent. Programs usually include physical fitness and sports, arts and recreation, training in leadership, life skills and career/volunteer opportunities, mentoring, intervention and support services.

Child Care

Child Development Services

Our Mission

IMCOM-Europe Child, Youth and School Services programs are essential family programs that directly support the military lifestyle and reduce the conflict between parental responsibilities and the unit mission requirements. Our programs focus on three essential elements:

Community
Command
Family

We meet the needs of all essential elements with the variety of programs we offer: Child Development Centers (CDC), Family Child Care (FCC), School Age Centers (SAC), Youth Centers (YC), Sports and Fitness, SKIES Unlimited, EDGE!, HIRED, School Liaison and Parent & Outreach Services.

Eligibility

Any child between 6 weeks to 18 years of age who is a family member of an active duty military member, DoD civilian personnel paid from either appropriated funds (AF) or non-appropriated funds (NAF), reservists on active duty or in training, and DoD contractors are eligible to use services in all CYSS operated or sponsored programs.

Registration at Parent Central Services

CYSS Parent Central Services is your “one-stop shop” for information regarding all child and youth programs. Our mission is to provide families with a positive first impression and to ensure we meet and exceed customer satisfaction. To participate in any CYSS Programs, children and youth must have a valid CYSS registration, which is valid for one year. CYSS registration is transferable from one Garrison to the next and is at no cost to the family. We will provide each family with the required documents and explain the registration process.

Child Development Centers (CDC)

The Child Development Centers (CDC) offer full day care, part day and hourly care services for children 6 weeks through kindergarten.

Part Day Preschool Program (PDPS)

The Part Day Preschool Program (PDPS) is designed for children ages 3-4 years of age. Children attend three (3) hours for either two (2), three (3) for five (5) days a week. The PDPS follows a structured curriculum called the “Creative Curriculum”.

Strong Beginnings

The Strong Beginnings program is a highly structured, academic program which runs three hours per day, five days per week. It places high emphasis in literacy and mathematics. This program is designed to prepare children for Kindergarten with the intention of advancing their learning abilities in a way that allows Kindergarten teachers to run a more structured program.

Hourly Care Services

The hourly care program is designed for parents who need short term child care on an intermittent basis. However, we cannot provide hourly care services to you if you are working in lieu of a regular program. Reservations are made in advance directly with the CDC. Payment for hourly care is due at the time of pick-up. Hourly care is offered on a first come first serve basis.

Family Child Care (FCC)

Family Child Care (FCC) homes may provide care for children 4 weeks to 12 year olds. Family Child Care is provided by DoD family members who have completed the required CYS Services training and whose homes have been inspected and licensed by fire, safety and health officials. Homes are located in government/leased housing. Each home can accommodate up to six children under age 12, including the provider’s own children. Family Child Care is a viable care option along with center-based childcare, offering the most flexible programs which can be tailored to meet the needs of Soldiers and Families. For more information on Family Child Care, [click here](#).

School Age Centers (SAC)

Our centers offer before and after school care for Kindergarten through 5th graders during the week from 5:45-8:00

a.m. and from 2:30-6:00 p.m. Hourly services are available from 5:45 am. - 6:00 p.m. Reservations for hourly care or occasional care are required in advance and made directly at the program. Coordination for bus pick-up must be made by the parent if the service is needed. Finally, both programs, (Part day Preschool and Strong Beginnings) follows the DoDDS school calendar schedule and do not meet when school is not in session, including spring, summer and winter breaks. The standard fees reflect school out days. Children must be fully potty trained to attend both Strong Beginnings and Part Day Preschool.

Camps

We offer a 2-week Winter Camp, 1-week Spring Break Camp, and a fun high-impact Summer Camp program. Eligibility is based on the grade participants have just completed—not the grade the child will enter in the fall for the next school year. Camp fees will be charged by the week in accordance with DoD fee policy guidance. All fees must be paid prior to utilizing the service.

Youth Centers (YC)

The Youth Center after school programs are offered at no cost to eligible Middle School Youth in grades 6-9 and Teens in grades 10-12. The program offers “out of school” activities for youth who are generally too old for traditional child care and too young to drive or have jobs. Youth who are in the 5th grade are not eligible for enrollment in the Army Middle School Program regardless of school configuration. A wide variety of activities are available and may include “lock ins”, dances, shopping and adventure trips, board games, cooking, photography or just relaxing and hanging out with friends. Each Youth Center offers state of the art computer and homework labs which utilize software and use of the World Wide Web safely and effectively. Camps are also offered every spring, summer, and winter. Youth may also participate in the Torch Club, Keystone Club and Smart Moves Program.

HIRED! Apprenticeship Program

The HIRED! Apprenticeship Program is offered through CYSS and designed to meet the workforce-preparation and secondary-education exploration needs of eligible 15-18 year-old youth. The HIRED! Apprenticeship Program is run by the HIRED! Program Coordinator at CYSS.

High School students who are accepted into the HIRED! Apprenticeship Program are placed in a 12-week apprenticeship positions at MWR facilities in the garrison. These positions serve as exploratory work experiences under the guidance of a dedicated on-site mentor—hence the use of the name “apprenticeship.” HIRED! Apprenticeship Terms are purposely aligned with specific career paths designed to pave the way into college or higher education. Apprenticeships provide exploratory work experiences and help participants determine if certain career paths are viable choices for their future.

Youth Sports and Fitness Programs

We strive to provide excellence in outreach programming, health and fitness, individual and team sports. It is our mission to offer equal programming to our counterparts living in the continental United States.

Youth Sports & Fitness goes from the court to the ball field by offering a variety of individual and group sport programs throughout the year. Categories include but are not limited to:

Developmental Sports: Introduction/orientation to baseline Youth Sports (soccer, basketball and t-ball) for children ages 3-5 years:

Category A: soccer, flag football, cheerleading, basketball, volleyball, track & field, dodge ball

Category B: baseball, softball, wrestling

Category C: tackle football, ice hockey, golf, archery, tennis, bowling, and cheerleading

Youth Sports is always looking for volunteer coaches to share their talents and skills with our youth.

All children and youth must be registered through Parent Central Services and possess a valid health assessment/sports physical that remains current through the sports season.

Fee Policy

Army CYSS Fee Policy is based on Department of Defense Policy and must be implemented consistently across Installation Management Command (IMCOM). This policy ensures predictable, equitable fees for Families regardless of where they reside throughout the Army.

Determining Fees for Full and Part time Care:

Total Family Income: The Secretary of Defense prescribes regulations establishing fees shall be uniform for all Military Services and require that children attending Military Child Development Programs on a regular basis pay fees based on Total Family Income.

Family Fee Determination will occur during the CYSS registration process prior to enrollment in a regularly scheduled

Full or Part Day Program.

Total Family Income (TFI)

Your child care fees will be based on your Total Family Income.

For more information on CYS Services and programs [visit the Ansbach CYS website](#) or the [Ansbach CYS online services website](#).

Youth Services

Youth Services

Youth Service is a dynamic program offering a wide variety of programs and activities for youth primarily in the 1st-12th grades. The program promotes and fosters social interaction, personal growth, recreational skills, and educational opportunities for eligible youth in a safe, supervised and appropriate environment.

The program strives to promote positive attitudes, development of life skills, reinforce and enhance educational skill and learning opportunities, and advocate community involvement. By providing youth the tools, resources, and guidance, the program will help to reduce at-risk behaviors and minimize parental lost duty time related to youth misconduct. The program consists of four program components:

Instructional
Middle School
Sports and Fitness
Teen programs

If you would like to receive a teen Welcome Packet, ask for one through your local Youth Services Branch and we will be glad to send it to you.

Youth Center

A variety of activities are offered through the youth center, to include computer lab, homework center, game room, large screen TV and the latest recreational equipment. Some of the additional programs and activities include:

Summer camp program -- Offered during the summer break from school.

Sports and Fitness -- Offers a variety of programs for youth ages 4-19 years of age. The program offers team and individual sports, fitness and health options and outreach activities.

Teen Council -- Plans and organizes youth center activities.

"School of the Arts" Instructional classes -- Offered for children 6-19 years depending upon the availability of instructors.

After school program -- Offered for youth in the 6th - 8th grades.

Teen Center

The Katterbach Teen Center is open to all teenagers in grades 9-12. The Teen Center provides a number of activities such as dances, trips, lock-ins, swimming, go-carting, high adventure camp, community service projects, leadership training, mentoring and support activities. The center has an active Teen Council, sponsorship program and newsletter. Finally the center has a game room, television room, snack bar and a state of the art computer lab. Don't miss out on the contests, video games, social and holiday events!

Youth Sponsorship Program

So much to do, so much to see, a new community, language, and a new country! It can be a little overwhelming but don't worry, Youth Services (YS) is here to help. Our youth sponsorship program will introduce you to other youths in the community, who will show you around school, post and the local community. They can also show you where to shop, what's hot and what's not. Inquire about a youth sponsor through Youth Services or Central Enrollment Registration. YS is here to help you on your next move.

Youth Employment

The Youth Services program offers opportunities for employment through the Teen Employment Program.

Volunteer Opportunities

There are many volunteer opportunities for youths at USAG Ansbach to include; Red Cross, Army Community Services (ACS), DODDS and Youth Services (YS).

Other

Curfew

There is an installation-wide curfew in effect for juveniles. Unmarried civilians under 18 years of age are not allowed in public places in Ansbach/Illesheim during the following hours: Sunday through Thursday, 10 pm until 6 am and Friday and Saturday, 12 am until 6 am.

A public place is defined as any location other than one's own living quarters and yard or the quarters and yard where one is an invited guest. The complete curfew policy can be found in the Family Housing Guide.

New Parent Support Program

General Program Description

The Army New Parent Support Program (NPSP) provides intensive home visiting services to eligible Families with children prenatal to 3 years old whether they live on or off the installation. Activities and services provided include information and referral to military and civilian programs that support parents of infants and young children, such as parenting programs, respite care for children, and supervised play time for children. All activities and services provided through NPSP are voluntary and non-stigmatizing and emphasize the parents' strengths.

Goals of the Army NPSP are:

Contribute to mission readiness.

Support Family member adaptation to military life.

Enhance the knowledge and skills Family members need to form healthy relationships and provide safe, nurturing environments for children to prevent Family violence.

Foster a supportive military community for young military Families.

Staff Qualifications

NPSP Home Visitor staff consists of Licensed Clinical Social Workers and Registered Nurses. All personnel will possess the knowledge, skills, and abilities necessary for their professional certification/licensure and positions. Local installation or State background checks, including Army Central Registry checks, will be completed on all personnel who provide services to parents and their children and will be updated annually.

Eligibility Requirements

Families may be self-referred or referred by other agencies such as health care providers, chaplains, social service staff, command, or Family Advocacy Program (FAP) staff.

How to Enroll

Interested families may contact the local Army Community Service (ACS) office, or their health care provider, for further information in the New Parent Support Program.

Family Center

Programs and Services

A key resource on your installation and a gateway to accessing all of the resources available to you, the Army Community Service provides information, support and services to help you balance the demands of family and the military lifestyle. The Army Community Service is one part of the overall installation family support system, which is the network of agencies, programs, services, partnerships and individuals that supports your personal and family life readiness, mobilization and deployment readiness, and mobility and economic readiness. The Army Community Service should be one of your first stops upon arriving at an installation; its programs and services will be an important resource for you and your family.

Deployment Readiness -- Assists you during all phases of the deployment cycle. We provide programs and services to individual soldiers, civilians, and family members throughout the deployment process. We educate you on what to expect and the best ways to prepare.

Relocation Readiness -- Provides information, referral, resources and tools to help you with permanent change of station (PCS) moves and post-move orientations. We maintain a loan closet from which families may borrow basic household goods. We also assist you with in-transit emergencies by providing classes on move-related topics such as buying or selling homes and individual PCS planning, among others. We serve as liaison to citizenship, immigration,

and multicultural diversity information, and provide outreach to waiting families.

Personal Financial Readiness -- A program to assist you in sustaining financial self-sufficiency. You can learn more about debt liquidation, thrift savings plans, consumer and credit issues, and predatory lending.

Employment Readiness -- The training and information provided can help you identify and reach your employment and career development goals, manage the challenges associated with a mobile lifestyle and develop job search skills.

Assists you in acquiring skills, networks, and resources that will allow you to participate in the work force and to develop a career/work plan.

Family Life Education -- Provides you with information and education about a variety of life cycle issues, including parenting and relationships, among others, to help you strengthen your relationships.

Information and Referral -- An integral function of the family center, information and referral services can assist you in locating needed services and programs available on your installation, through civilian agencies in the local community, and connect to national resources.

Army Community Service may also provide other services, such as counseling, family advocacy, fitness and recreation programs and Exceptional Family Member support. Services vary by location.

Employment - Overview

Employment Opportunities

Employment opportunities for Non-EU nationals (i.e. Korean, Mexican, Canadian, etc.) are limited due to the Status of Forces Agreement. Check with the Civilian Personnel Office and AAFES Human Resources Office for the current employment restrictions. Non-US citizens apply through the Local National Office, at the Local Civilian Personnel Advisory Center.

Other employment opportunities on the installation are: Contract Positions through the Army Education Center or Army Community Services; positions through AAFES Human Resources or NAF Non-Appropriated Funded positions through your local NAF Office at the Civilian Personnel Advisory Center. Child Care Providers who work from their own homes can apply by contacting For positions with the Schools you can apply on the internet at the [Department of Defense Education Activity \(DoDEA\) website](#).

ACS Employment Readiness Program

Family members are encouraged to use the Army Community Service Center's Employment Readiness Programs to create or update an existing resume or make a new one. The Employment Readiness Program Manager will also help you look for other employment opportunities in the communities. The SF171 is accepted for DoDDs positions only. The local job market is extremely competitive and of course German language capabilities are required for most jobs.

Contact your local ACS Employment Readiness Program Manager for help or view the employment information web page on the [CHR A website](#).

Unemployment Benefits

While in Europe you are not able to collect unemployment benefits.

Employment Documentation

Job-seeking spouses should hand carry important documents such as their last SF-50 (if Federal Civil Service), LWOP statement, DD Form 214 (if former military), College Transcripts etc.

Tuition Assistance

MyCAA

For information on MyCAA and Military Spouse Education and Career Opportunities, visit [Military OneSource](#).

Relocation Assistance

Programs and Services

While moving is always stressful, your stress can be drastically reduced if you take full advantage of the information, education, and personal assistance provided to you by the Relocation Program. This is the place to find answers and

get referral to other installation resources as well as assistance with in-transit emergencies. The most important thing you can do to ensure a smooth move is to start planning early using the many Relocation Assistance program services and tools available.

Individual PCS Planning -- Most relocation programs offer one-on-one consultation for anyone needing assistance. In particular those making their first military move, first overseas move, or those with challenging and complex situations such as special needs family members or financial problems should call the Relocation Program for an appointment.

Military Installations and Plan My Move -- For managing and planning your move, use these two DoD sponsored web-based relocation tools with information on over 250 installations worldwide. You can estimate expenses, find the forms necessary for housing and household goods, keep a calendar of events and take other necessary actions to ensure a successful move.

Loan Closet -- Basic household goods items are available to borrow while waiting for your personal property pre-departure or upon arrival. The typical items in stock include: pots and pans, dishes, silverware, irons, ironing boards, portacribs, high chairs, and infant/toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your hold baggage.

Workshops and Briefings -- The classes offered vary from installation to installation but you can generally find classes on buying, selling and renting smart, budgeting and finance, moving with children, general moving preparation and many other moving related topics.

Pre-departure Briefings -- Sometimes called Smooth Move or PCS Briefings, you and your spouse will want to attend for sure. These briefings provide essential information that can prevent you from making uninformed and costly decisions before your move.

Settling-in Services -- These may include welcome wagon services, local area tours with childcare often provided, or basic household items to use until your goods arrive. Overseas arrival services may include introductory language classes and cultural awareness training.

Deployment Support -- The Family Center assists unit family readiness groups and Ombudsman programs during the entire deployment cycle. Support includes services for special needs, classes on deployment preparation, managing finances, helping children adjust, family separation, return and reunion, and information on resources available locally and on-line.

Foreign Born Spouse Support -- Whether your question concerns immigration and naturalization, learning the English language or how to take local transportation, the Relocation Program provides assistance, classes and referrals.

Emergency Assistance -- From time-to-time emergencies occur while moving, the Relocation Program office has the resources to provide emergency financial assistance and referrals.

Transition Assistance -- This is a mandatory program available to assist personnel and family members when they separate from the military. The Relocation Assistance office will establish your individual transition plan and refer you to all the installation and community resources necessary to complete a successful transition.

Installation Specific Information

The Relocation Readiness Program (RRP) at Ansbach Army Community Service (ACS) offers a variety of programs and services aimed at educating and informing military and civilian clients on relocation and transition. Upon your arrival in Ansbach, contact ACS and find out more about the programs and classes offered. The following programs listed are part of the Relocation Readiness program and are always available.

Loan Closet -- ACS lends out essential household items for a sixty day period. Extensions in 30 day increments are also authorized, until your household goods arrive in country. Car seats, linens, blankets, pillows, curtains, and rugs are not available! Pack these items in your hold baggage or make arrangements to mail them ahead of time.

The RRP office maintains Welcome Packets, guidance and educational classes for newcomers, Relocation Assistant Packets, and maps, provides local cultural orientations by sponsoring free community orientations and local tours each month during the People Encouraging People (PEP) program. The PEP program invites newly arrived spouses and civilians to join us for four days of information and fun as we familiarize ourselves with the military community and the local Ansbach area. We visit the Aquella (German Swimming Pool), the Krankenhaus (German Hospital), go shopping on the economy and take a ride on the German Train system. We offer childcare reimbursement for children under age 12. Call ACS to register. Free German Language classes, GED Study information, English as a Second Language, Citizenship Information, and Sponsorship Training.

The RRP provides Pre-move and Post-move briefings, Relocation consultations, Welcome Packets, Loan Closet service, maps and U.S. Chamber of Commerce Information for your new destination. The RRP offers a variety of classes to help you become familiar and comfortable with your new surroundings and help prepare you for a stress

free move. Classes include PEP newcomer orientations, Conversational German and English as a Second Language classes, Waiting Family assistance, Sponsorship training, and Smooth Move trainings. Through ACS, soldiers and family members can receive assistance with resume application preparation. A computer is available for the USAREUR Electronic Resume.

Information and Referral provides information on a wide variety of daily living issues that can be found at different agencies on post. A complete community resource guide of community agencies is used by the Information and Referral Specialist at ACS to connect you to the appropriate resources.

Loan Closet

Items Available

The Loan Closet has household items such as transformers, pots and pans, plates, cooking utensils, silverware, glasses, coffee makers, irons, ironing boards, toasters, playpens, high chairs and fans.

How to Borrow

The Loan Closet is located at the Army Community Service, Building 5817A. You can loan out these items for up to 60 days at a time.

Financial Assistance

Cost of Living

Be prepared for the high cost of living in Ansbach. With the Euro rate fluctuating, shopping on the economy can be very expensive. Car insurance is extremely expensive. You can count on it being two to three times what you normally pay in the States. Although the Post Exchange and Commissary usually have basic household items in stock, there are times when items of high demand must be purchased on the economy, such as a particular size in clothing, certain sizes of linen, etc.

Financial Readiness Program

The Army Community Service Financial Readiness Program is a very pro-active program intended to help soldiers and civilians avoid the many pitfalls of financial transactions. The Financial Readiness Program Manager provides a wide range of financial services including:

- Budget Counseling
- Debt Liquidation
- Credit Rating Information
- Banking Assistance
- Budget Planning
- Problem solving issues on the local economy
- Consumer Handbook
- Financial Programs
- Checkbook Management
- Investment Planning
- Home Loans
- Financial Planning for Newlyweds
- Car Loans

Emergency Assistance

Planning for Emergencies

Army Emergency Relief(AER)

Army Emergency Relief (AER) provides emergency assistance to soldiers and their families during financial emergencies. AER can provide assistance for emergencies such as initial rent and deposit, expenses associated with emergency travel, essential vehicle repair and maintenance, and loss of pay or no pay due. AER considers all

emergencies on a case-by-case basis. Assistance is typically provided in the form of no-interest loans that are repaid through allotment; however, some assistance is furnished in the form of grants when an inability to repay exists.

Passport/Visa Problems

If service member encounter problems such as passport and visa problems they can contact ATAC.

American Red Cross

The American Red Cross is always available for emergency aid. Contact the Ansbach American Red Cross.

Victim Advocate

For emergency assistance from the Military Police please call 011-49-9802-83-114 (Ansbach) or 011-49-9841-83-114 (Storck Barracks). It is important to remember that when victims call this number in case of sexual assault or abuse, they will no longer be able to opt for a restricted report. This might not be in the victim's interest and should be carefully weighted. The Sexual Assault Hotline is 011-49-160-661-5638 (direct line to the Victim Advocate/Sexual Assault Responder). This leaves the reporting option for the victim intact.

Legal Assistance

Legal Assistance

The Ansbach Legal Office located on Katterbach Kaserne can provide assistance with powers of attorney, notaries, tax assistance, filing claims for household goods and vehicles and other legal services. The Tax Assistance Center located at the Legal Office provides seasonal tax assistance and electronic filing of federal and state tax returns at no cost to service members, family members, DOD civilians, and retirees.

Deployment Support

Family Deployment Support

Supporting families is a vital concern during mobilization and deployment. Communication and the availability of accurate information remain key elements in successfully supporting families. Morale appears to be highest in units where commands sustain readiness through an active communication link with family members. Military personnel and family members need a wide array of information to cope with the changes that deployment places on their lives.

Contact Information

DSN Dialing Instructions: When dialing a DSN number from U.S. installation to U.S. installation, it is unnecessary to dial the 312 area code. When dialing a DSN number to/from overseas locations, the DSN area code must be included.

Meinhardswindener Strasse
USAG Ansbach
Unit 28614, Barton Barracks Bldg. 5253
Ansbach, Germany 91522
Phone 011-49-981-183-1500
Phone (DSN) 314-468-1500
Fax 011-49-981-183-731
Fax (DSN) 314-468-7731
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Adult Education Centers

Army Education Center
USAG Ansbach
Unit 28614, Katterbach Kaserne
Building 5817
APO, AE 09177
Phone 011-49-9802-832-817
Phone (DSN) 314-4672-817
Fax 011-49-9802-8322-376
Fax (DSN) 314-4672-376
Mon - Fri 8:00 a.m. - 4:00 p.m.
Sat and Sun - closed
U.S. Holidays - closed
[Website](#) | [Website](#) | [Website](#) | [Map](#)

Adult Education Centers
ILLESHEIM Education Center

Automotive Services
Automotive Center

Building 6503
 Storck Barracks
 Illesheim, Germany 91417
 Phone 011-49-9841-834-750 / 011 49-9841-834-538
 Phone (DSN) 314-4674-750/538
 Fax 011-49-9841-83-4638
 Fax (DSN) 314-467-4638
 Mon - Fri 8:30 a.m. - 4:30 p.m.
 Sat and Sun - closed
 U.S. Holidays - closed
[Map](#)

Automotive Services

Auto Skills Branch-- Mailing Address
 Barton Barracks Bldg.5262
 APO, AE 09177
 Phone 011-49-981-183-7662
 Phone (DSN) 314-468-7662
 Mon, Thur, & Fri 11:30 a.m. - 8:00 p.m.
 Sat & Sun 10:00 a.m. - 4:00 p.m.
 Closed Tues & Wed and US Holidays
[Website](#) | [Map](#)

Beauty/Barber Shops

ILLESHEIM AAFES Beauty Shop
 Building 6528 Storck Barracks
 Illesheim, Germany 91417
 Phone 011-49-9841-403778
 Tues -Fri 10:00 a.m. - 6:00 p.m.
 Sat 9:00 a.m. - 2:00 p.m.
 German Holidays & Thanksgiving - closed
 Open U.S. holidays
[Map](#)

Beauty/Barber Shops

AAFES Barber Shop - Katterbach
 Building 5817
 Katterbach Kaserne
 Ansbach , Germany 91417
 Phone 011-49-9802-1270
 Tue-Fri 10:00 a.m. - 6:00 p.m.
 Sat 9:00 a.m. - 2:00 p.m.
 Mon, Sun & German holidays - closed
 Open U.S. holidays
[Map](#)

Beneficiary Counseling Assistance Coordinators

Tri-Care-- Mailing Address
 Bldg. 5810, Health Clinic Basement
 APO, AE 09250
 Phone 011-49-9802-832-619 / 011-49-9802-832-677
 Phone (DSN) 314-467-2619
 Fax 011-49-9802-832-311
 Mon, Tues, Thur & Fri 8:00 a.m. - 12:00 p.m. &
 1:00 - 5:00 p.m.
 Wed 8:00 a.m. - 12:00 p.m.
 Closed US Holidays
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Chapels

Chapel and Chapel Offices-- Mailing Address

Storck Barracks, Bldg. 6541
 Illesheim, Germany 91419
 Phone 011-49-981-183-4608
 Phone (DSN) 314-467-4608
 Mon, Thur, & Fri 11:30 a.m. - 8:00 p.m.
 Sat & Sun 10:00 a.m. - 4:00 p.m.
 Closed Tues & Wed and US Holidays
[Website](#) | [Map](#)

Barracks/Single Service Member Housing

All-Star
 Katterbach Kaserne, Bldg. 5818 first floor
 Ansbach, Germany 91522
 Phone 09802-83-3795 / Business Cell Phone: 0176-
 11774560
 Phone (DSN) 314-467-3795
[Map](#)

Beauty/Barber Shops

ILLESHEIM AAFES Barber Shop
 Building 6528 Storck Barracks
 Illesheim, Germany 91417
 Phone 011-49-9841-403778
 Tues -Fri 9:00 a.m. - 6:00 p.m.
 Sat 9:00 a.m. - 2:00 p.m.
 German Holidays & Thanksgiving - closed
 Open U.S. holidays
[Map](#)

Beauty/Barber Shops

AAFES Beauty Shop - Katterbach
 Building 5817
 Katterbach Kaserne
 Ansbach , Germany 91522
 Phone 011-49-9802-8947
 Mon-Fri 10:00 a.m. - 6:00 p.m.
 Sat 9:00 a.m. - 2:00 p.m.
 Sun & German holidays - closed
 Open U.S. holidays
[Map](#)

Beneficiary Counseling Assistance Coordinators

ILLESHEIM Health Benefits Advisor
 Stork barracks, Bldg 6652 Room A110
 Storck Barracks, Geb. 6510
 Illesheim, Germany 91417
 Phone 01149-9841-83-5108
 Phone (DSN) 314-467-5108
 Fax 011-49-9841-40-3512
 Fax (DSN) 314-467-3512
 Mon, Tue & Wed 7:30 a.m. - 12:00 p.m. & 12:45 - 4:15
 p.m.
 Fri 7:30 a.m. - 12:00 p.m. & 12:45 - 4:00 p.m.
 Thur afternoon - closed
[Email](#) | [Website](#) | [Map](#)

Child Development Centers

ILLESHEIM Child Development Center

Katterbach Kaserne, Building 5819
 APO, AE 09177
 Phone 011-49-9802-83-2785/2235 / 011-49-9802-83-2090/2875 / 314-467-2785
 Phone (DSN) 314-467-2785/2235/2090/2875
 Fax 011-49-9802-832-369
 Fax (DSN) 314-467-2369
 Mon - Fri 8:00 a.m. - 4:30 p.m.
 Sat and Sun - closed
 U.S. Holidays - closed
[Website](#) | [Map](#)

Child Development Centers

Child Development Center (CDC)
 Katterbach Housing Area, Building 5984
 APO, AE 09177
 Phone 011-49-9802-83-2828/2502
 Phone (DSN) 314-467-2828/2502
 Mon - Fri 5:45 a.m. - 6:00 p.m.
 Sat and Sun - closed
 U.S. Holidays - closed
[Website](#) | [Map](#)

Child and Youth Registration and Referral

Parent Central Services (PCS) Outreach Services--
 Mailing Address
 Bldg: 5817, Unit 28614
 APO, AE 09177
 Phone 011-49-9802-832-533 / 531
 Phone (DSN) 314-467-2533/2531
 Fax 011-49-9802-833-214
 Fax (DSN) 314-467-3214
 Mon - Thur 8:00 a.m. - 5:00 p.m.
 Fri 11:30 a.m. - 5:00 p.m.
 Sat and Sun - closed
 U.S. Holidays - closed
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Commissary/Shoppette

ILLESHEIM Commissary
 Building 6509
 Storck Barracks
 Illenheim, Germany 91417
 Phone 011-49-9841-8796
 Phone (DSN) 314-467-4517/717
 Mon-Tue, Thu-Fri 11:00 a.m. - 7:00 p.m.
 Sat 10:00 a.m. - 6:00 p.m.
 Sun & Wed - closed
[Website](#) | [Map](#)

Commissary/Shoppette

Shoppette Katterbach-- Mailing Address
 Bismarck Kaserne, Building 5843A
 APO, AE 09250
 Phone 011-49-9802-958430 / 09802-958430
 Mon - Fri 7.00 a.m. - 9.00 p.m.
 Sat 9.00 a.m. - 9.00 p.m.
 Sun 9.00 a.m. - 7.00 p.m.
[Website](#) | [Website](#) | [Map](#)

Dental Clinics

Building 6686
 Storck Barracks
 Illenheim, Germany 91417
 Phone 011-49-9841-83-4821/4505 / Annex CDC, Bldg. 6504: 011-49-9841-83-4423
 Phone (DSN) 314-467-4821/4505
 Mon - Fri 5:45 a.m. - 6:00 p.m.
 Sat and Sun - closed
 U.S. Holidays - closed
[Map](#)

Child and Youth Registration and Referral

ILLESHEIM Parent Central Services (PCS)
 Building 6651
 Storck Barracks
 Illenheim, Germany 91417
 Phone 011-49-9841-834-880
 Phone (DSN) 314-467-4880
[Map](#)

Civilian Personnel Office

Civilian Personnel Advisory Center (CPAC) (AF)-- Mailing
 Address
 Barton Barracks, Building 5257
 APO, AE 09177
 Phone 011-49-981-183-7897
 Phone (DSN) 314-468-7897
 Fax 011-49-981-183-7841
 Fax (DSN) 314-468-7841
 Mon - Fri 8:00 a.m. - 3:30 p.m.
 Hours for LN CPAC: 8:00 a.m. - 12:00 p.m.
 Closed US Holidays and German Holidays
[Website](#) | [Map](#)

Commissary/Shoppette

Shoppette Shipton-- Mailing Address
 Shipton Kaserne, Building 8003
 APO, AE 09264
 Phone 011-49-9802-1200 / 09802-1200
 Mon - Fri 11:00 a.m. - 6:00 p.m.
 Sat and Sun - closed
[Website](#) | [Website](#) | [Map](#)

Commissary/Shoppette

Commissary-- Mailing Address
 Katterbach Kaserne Bldg. 5805
 APO, AE 09177
 Phone 011-49-9802-832-145 / 840
 Phone (DSN) 314-467-2145 / 2840
 Fax 011-49-9802-7992
 Fax (DSN) 314-467-7992
 Tues - Thur, Sat-Sun 10:00 a.m. - 6:00 p.m.
 Thur 11:00 a.m. - 7:00 p.m.
 Mon - closed
[Website](#) | [Website](#) | [Map](#)

Dental Clinics

Dental Clinic-- Mailing Address
 Katterbach Kaserne Bldg. 5810
 APO, AE 09177
 Phone 011-49-9802-83-2806 /2723 / After-Hour
 Emergencies: 011-49-981-183-7637 / Orthodontics: 011-
 49-9802-83-3396
 Phone (DSN) 314-467-2806/2723
 Sick Call:
 Mon - Fri 7:30 a.m. - 10:00 a.m.
 Exam Hours:
 Mon - Fri 8:30 a.m. - 10:00 a.m.
 Sat and Sun - closed
 Closed US holidays
[Website](#) | [Map](#)

Deployment/Mobilization

Deployment/ Mobilization
 Katterbach Kaserne, Bldg. 5817
 Katterbach
 Ansbach, Germany 91522
 Phone 011-49-9802-83-3601 / 011-49-9802-83-2553
 Phone (DSN) 314-467-3601/2553
 Mon-Thur 9:00 a.m. - 6:00 p.m.
 Fri 11:30 a.m. - 6:00 p.m.
[Map](#)

DoD Schools

Rainbow Elementary School
 Unit 28614
 Box 40
 APO, AE 09177-8614
 Phone 011-49-981-183-7806 / 011-49-981-183-7808
 Phone (DSN) 314-468-7806/08
 Fax 011-49-981-5539
 Fax (DSN) 314-468-5539
 Mon - Fri 7:00 a.m. - 4:00 p.m.
 Sat and Sun - closed
 Closed US Holidays
[Website](#) | [Map](#)

DoD Schools

Storck Elementary School
 CMR 416
 Box J
 APO, AE 09140
 Phone 011-49-9841-83-4731 / 011-49-9841-83-4631
 Phone (DSN) 314-467-4731/4631
 Fax 011-49-9841-83-8987
 Fax (DSN) 314-467-8987
 Mon - Fri 7:00 a.m. - 4:00 p.m.
[Website](#) | [Map](#)

DoD Schools

Ansbach Elementary School
 Unit 28614
 APO, AE 09177-8614
 Phone 011-49-9802-7657 / Nurse's Office: 011-49-9802-
 951-877
 Phone (DSN) 314-467-2628/29
 Fax 011-49-9802-8636
 Fax (DSN) 314-467-8636

Dental Clinic
 Storck Barracks, Bldg. 6546
 Illlesheim, Germany 91419
 Phone 011-49-9841-83-4500/4757
 Phone (DSN) 314-467-4500/4757
 Fax 011-49-9841-83-4641
 Fax (DSN) 314-467-4641
 Exam Hours:
 Mon - Fri 7:30 a.m. - 11:30 a.m. & 12:30 - 4:30 p.m.
 Sat and Sun - closed
 Closed US holidays
 Sick Call:
 Mon - Fri 7:30 a.m. - 8:30 a.m.
[Website](#) | [Map](#)

Deployment/Mobilization

Deployment/ Mobilization
 Storck Barracks, Bldg. 6510
 Illlesheim, Germany 91419
 Phone 011-49-9841-83-4555
 Phone (DSN) 314-467-4555
 Mon-Fri 8:00 a.m. - 5:00 p.m.
[Map](#)

DoD Schools

ILLESHEIM Department of Defense Dependent Schools
 Building 6621
 Stock Barracks
 Illlesheim, Germany 91417
 Phone 011-49-9841-834-631 / 011-49-9841-834-731
 Phone (DSN) 314-467-4631/4731
 Fax 011-49-9841-8987
[Website](#) | [Map](#)

DoD Schools

ILLESHEIM Ansbach Middle/High School
 Building 5924
 Unit 28614
 APO, AE 09177
 Phone 011-49-9802-832-808/809
 Phone (DSN) 314-467-2808/809
 Fax 011-49-9802-1496
 Fax (DSN) 314-467-1496
 Mon - Fri 7:30 a.m. - 4:00 p.m.
 Sat and Sun - closed
 Closed US Holidays
[Website](#) | [Map](#)

EFMP - Enrollment

Katterbach Health Clinic - EFMP Enrollment
 Katterbach Kaserne Bldg: 5810
 APO, AE 09177
 Phone 011-49-9802-83-3398 / 286 / Nurse Advice Line:
 00800-4759-2330
 Phone (DSN) 314-467-3398 / 286
 Fax 011-49-9802-832-311
 Fax (DSN) 314-467-2311

Mon - Fri 7:00 a.m. - 4:00 p.m.
 Sat and Sun - closed
 Closed US Holidays
[Website](#) | [Map](#)

EFMP - Family Support

EFMP Family Support
 Unit 28614
 Attn: IMEU-ANS-MWA
 APO, AE 09177
 Phone (DSN) 314-467-2883
 Fax 011-49-982-83-2883
[Email](#) | [Map](#)

Emergency Relief Services

Army Emergency Relief (AER)-- Mailing Address
 ACS Ansbach, Katterbach Kaserne, Bldg:5817A
 APO, AE 09177
 Phone 011-49-9802-832-064/883
 Phone (DSN) 314-4672-064
 Fax 011-49-9802-832-371
 Fax (DSN) 314-4672-371
 Mon - Thur 8:00 a.m. - 5:00 p.m.
 Fri 11:30 a.m. - 5:00 p.m.
 Sat and Sun - closed
 Closed US Holidays
[Website](#) | [Website](#) | [Map](#)

Exchange(s)

ILLESHEIM Army and Air Force Exchange Services
 Storck Barracks
 Building 6528
 Illesheim, Germany 91417
 Phone 011-49-9841-83-4551 / 09841-834-551 (in country)
 Phone (DSN) 314-467-4551
 Fax 011-49-9841-80-140
 Mon-Fri 10:00 a.m. - 6:00 p.m.
 Sat 10:00 a.m. - 5:00 p.m.
 Closed Sundays
[Map](#)

Exchange(s)

Four Seasons
 Storck Barracks, Bldg. 6508
 Illesheim, Germany 91419
 Phone 011-49-9841-83-4561
 Phone (DSN) 314-467-4561
 Tues - Fri 10:30 a.m. - 6:00 p.m.
 Sat 10:30 a.m. - 5:00 p.m.
 Closed Sun and Mon
 Open U.S. and German Holidays
[Website](#) | [Website](#) | [Map](#)

Mon -Thurs 7:30 a.m. - 4:30 p.m.
 Fri 7:30 a.m - 12:00 p.m.
[Website](#) | [Website](#) | [Map](#)

Educational and Developmental Intervention Services (EDIS)

Educational & Developmental Intervention Services
 (EDIS)-- Mailing Address
 235th BSB
 Unit 28614, EDIS
 APO, AE 09177
 Phone 011-49-981-183-7811
 Phone (DSN) 314-468-7811
 Fax 011-49-981-183-7854
 Fax (DSN) 314-468-7854
 Mon - Thur 7:30 a.m. - 4:30 p.m.
 Fri 7:30 a.m. - 12:00 p.m.
 Sat and Sun - closed
 Closed US Holidays
[Website](#) | [Website](#) | [Map](#)

Exchange(s)

Post Exchange-PX (includes Toyland, Four Seasons,
 Outdoor living)
 Bismarck Kaserne, Building 5843A
 APO, AE 09177
 Phone 011-49-9802-95850 / 09802-95850
 Tues - Sat 10:00 a.m. - 7:00 p.m.
 Sun - Mon 11:00 a.m. - 5:00 p.m.
 Open U.S. and German Holidays
[Website](#) | [Website](#) | [Map](#)

Exchange(s)

PXtra
 Katterbach Kaserne, Bldg. 5825
 Katterbach
 Ansbach, Germany 91522
 Phone 011-49-9802-958410
 Tues - Sat 10:00 a.m. - 7:00 p.m.
 Sun - Mon 11:00 a.m. - 5:00 p.m.
 Open U.S. and German Holidays
[Website](#) | [Website](#) | [Map](#)

Family Advocacy Program

Family Advocacy Program
 Katterbach Kaserne, Building 5817a
 APO, AE 09177
 Phone 011-49-9802-83-2516/011-49-9802-83-3660
 (Victim Advocate) / 011-49-160-661-5638 (Sexual Assault
 Hotline) / 011-49-9802-83-114 (MP)/011-49-9841-83-114
 (MP)
 Phone (DSN) 314-4673-660/314-467-2516/314-467-3660
 (Victim Advocate)
 Fax 011-49-9802-83-2946
 Fax (DSN) 314-467-2946
 Mon - Thur 8:00 a.m. - 5:00 p.m.
 Fri 11:30 a.m. - 5:00 p.m.

Sat and Sun - closed
 Closed US Holidays
[Website](#) | [Website](#) | [Map](#)

Family Center

Army Community Service
 Katterbach Kaserne
 Building 5817A
 Unit 28614
 APO, AE 09177
 Phone 011-49-9802-832-883/279
 Phone (DSN) 314-467-2883/2279
 Fax 011-49-9802-832-371
 Fax (DSN) 314-4672-371
 Mon - Thur 8:00 a.m. - 5:00 p.m.
 Fri 11:30 a.m. - 5:00 p.m.
 Sat and Sun - closed
 Closed US Holidays
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Finance Office

106th Finance Battalion
 3rd floor
 Illlesheim, Germany 91417
 Phone Separation and In & Out Processing: 011-49-9802-83-3291/3290 / Customer Service: 011-49-9802-83-3318/3319 / Det. Commander: 011-49-9802-83-3449
 Phone (DSN) 314-467-3288/3291/3290
 Mon - Fri 9:00 a.m. - 4:00 p.m.
[Map](#)

Financial Institutions

Community Bank
 Katterbach Kaserne, Bldg. 5824
 Katterbach
 Ansbach, Germany 91522
 Phone 011-49-9802-95-030
 Phone (DSN) 314-467-2122
 Fax 011-49-9802-7534
 Fax (DSN) 314-467-7534
 Mon-Wed & Fri 9:00 a.m.-4:00 p.m.
 Thur 11:00 a.m.-6:00 p.m.
 Closed German holidays; Open U.S. holidays
[Map](#)

Financial Institutions

Service Federal Credit Union
 Katterbach Kaserne, Bldg. 5823
 Katterbach
 Ansbach, Germany 91522
 Phone 011-49-9802-8680 / Toll-free member service: 00800-4728-2000
 Phone (DSN) 314-467-2556
 Fax 011-49-9802-8630
 Fax (DSN) 314-467-8630
 Mon- Fri 9:00 a.m.-5:00 p.m.
 Closed U.S. Holidays & Open German holidays
[Email](#) | [Website](#) | [Map](#)

Gymnasiums/Fitness Centers

Katterbach Fitness Center-- Mailing Address
 Katterbach Kaserne, Building 5805
 APO, AE 09177

Family Child Care/Child Development Homes

Family Child Care Program & Administrative Office--
 Mailing Address

Katterbach Kaserne, Bldg. 5817A
 APO, AE 09177
 Phone 011-49-9802-832-536
 Phone (DSN) 314-467-2536
 Mon - Thur 9:00 a.m. - 6:00 p.m.
 Fri 11:30 a.m. - 6:00 p.m.
 Sat and Sun - closed
 Closed US Holidays
[Website](#) | [Website](#) | [Map](#)

Finance Office

ILLESHEIM Finance
 Building 6516
 Storck Barracks
 Illlesheim, Germany 91417
 Phone 011-49-9841-83-4990
 Phone (DSN) 314-467-4990 CIV 09841-83-4990
 Mon, Wed 9:00 a.m. - 4:00 p.m.
 Thu 10:00 a.m. - 2:00 p.m.
 Closed on Tues & Frid
[Map](#)

Financial Institutions

Community Bank
 Storck Barracks, Bldg. 6532
 Illlesheim, Germany 91419
 Phone 011-49-9841-8791 / Info Line: 011-49-9841-8708
 Phone (DSN) 314-467-4540
 Fax 011-49-9841-8602
 Fax (DSN) 314-467-8602
 Mon- Fri 9:00 a.m.-4:00 p.m.
 Closed German holidays; Open U.S. holidays
[Website](#) | [Map](#)

Gymnasiums/Fitness Centers

ILLESHEIM Physical Fitness Center
 Building 6504
 Storck Barracks
 Illlesheim, Germany 91417
 Phone 011-49-9841-834-582 / 011-49-9841-834-998
 Phone (DSN) 314-467-4582/4998
 Fax 011-49-9841-83-4884
 Fax (DSN) 314-467-4884
[Map](#)

Hospitals/Medical Treatment Facility(s)

Katterbach Health Clinic
 Katterbach Kaserne Bldg: 5810
 APO, AE 09177

Phone 011-49-9802-832-771 / 810
 Phone (DSN) 314-467-2771/2810
 Fax 011-49-9802-83-2716
 Fax (DSN) 314-467-2716
 Mon - Fri 6:00 a.m. - 9:00 p.m.
 Sat and Sun & US Holidays 9:00 a.m. - 5:00 p.m.
[Website](#) | [Website](#) | [Map](#)

Hospitals/Medical Treatment Facility(s)

ILLESHEIM Army Health Clinic
 CMR 416, Box C
 APO, AE 09140
 Phone 011-49 9841-83-4512 / 011-49 9841-83-4588
 Phone (DSN) 314-467-4512/4588
 Fax 011-49-9841-83-4834
 Fax (DSN) 314-467-4834
 Mon, Wed, Fri 7:30 a.m. - 4:30 p.m.
 Tues 7:30 a.m. - 7:00 p.m.
 Thur 7:30 a.m. -12:00 p.m. & 4:00 - 7:00 p.m.
 Sick Call Hours:
 Mon - Fri 7:15 - 8:00 a.m.
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Household Goods/Transportation Office (inbound)

Transportation Office-- Mailing Address
 Bldg: 5818
 APO, AE 09177
 Phone 011-49-9802-83-3704/3707/3708
 Phone (DSN) 314-467-3704/3707/3708
 Fax 011-49-9802-833-355
 Fax (DSN) 314-4673-355
 Mon - Thur 8:00 a.m. - 3:00 p.m.
 Fri 1:00 p.m. - 3:00 p.m.
 Sat and Sun - closed
 Closed US Holidays
[Website](#) | [Website](#) | [Map](#)

Household Goods/Transportation Office (outbound)

ILLESHEIM Transportation Office
 Building 6516
 Storck Barracks
 Illenheim, Germany 91417
 Phone 011-49-9841-834-519
 Phone (DSN) 314-467-4519
 Fax 011-49-9841-835327
 Fax (DSN) 314-467-5327
 Mon-Thur 7:30 a.m. - 4:00 p.m.
 Fri 1:00 - 4:00 p.m.
[Map](#)

Housing Office/Government Housing

Phone Appointments: 011-49-800-914-6133 / Nurse
 Advice Line: 00800-4759-2330
 Phone (DSN) 314-467-3398
 Fax 011-49-9802-832-311
 Fax (DSN) 314-467-2311
 Mon, Wed, Fri 7:30 a.m. - 4:30 p.m.
 Tues 7:30 a.m. - 7:00 p.m.
 Thur 7:30 a.m. -12:00 p.m. & 4:00 - 7:00 p.m.
 Sick Call Hours:
 Active Duty, Retirees,Civilians
 Mon - Fri 7:30 - 8:30 a.m.
[Website](#) | [Website](#) | [Map](#)

Household Goods/Transportation Office (inbound)

ILLESHEIM Transportation Office
 Building 6516
 Storck Barracks
 Illenheim, Germany 91417
 Phone 011-49-9841-834-519
 Phone (DSN) 314-467-4519
 Fax 011-49-9841-835327
 Fax (DSN) 314-467-5327
 Mon-Thur 7:30 a.m. - 4:00 p.m.
 Fri 1:00 - 4:00 p.m.
[Map](#)

Household Goods/Transportation Office (outbound)

Transportation Office-- Mailing Address
 Bldg: 5818
 APO, AE 09177
 Phone 011-49-9802-83-3704/3707/3708
 Phone (DSN) 314-467-3704/3707/3708
 Fax 011-49-9802-833-355
 Fax (DSN) 314-4673-355
 Mon - Thur 8:00 a.m. - 3:00 p.m.
 Fri 1:00 p.m. - 3:00 p.m.
 Sat and Sun - closed
 Closed US Holidays
[Website](#) | [Website](#) | [Map](#)

Housing Office/Government Housing

Housing Office-- Mailing Address
 Bldg: 5843D
 Unit 28614
 APO, AE 09177
 Phone Chief Housing: 011-49-9802-83-3414 / Admin
 Office: 011-49-9802-83-3415 / Housing Operations Mgr:
 011-49-9802-83-2824
 Phone (DSN) 314-467-3414/314-467-3415/314-467-2824
 Fax 011-49-9802-83-2969
 Fax (DSN) 314-467-2969
 Mon - Thur 7:30 a.m. - 4:00 p.m.
 Fri 12:00 - 6:00 p.m.
 Closed U.S. & German holidays
 On-Post/Leased Family Housing:
 Call 011-49-9802-83-3293/3666
 Off Post/Economy Housing:
 Call 011-49-9802-83-2982/2043
[Website](#) | [Website](#) | [Map](#)

ID/CAC Card Processing

ILLESHEIM Housing Office
 Building 6516
 Storck Barracks
 Illenheim, Germany 91417
 Phone 011-49-9841-834-523 / 011-49-9841-834-633
 Phone (DSN) 314-467-4523/4633
 Fax 011-49-9841-834-743
 Fax (DSN) 314-467-4743
 Mon-Thur 7:30 a.m.- 4:00 p.m.
 Fri 12:00 - 4:00 p.m.
 Sat and Sun -closed
[Map](#)

Information and Referral Services

Army Community Service-- Mailing Address
 Bldg: 5817A, Katterbach Kasene
 Unit 28614
 APO, AE 09177
 Phone 011-49-9802-832-883 / 846
 Phone (DSN) 314-467-2883/2846
 Fax 011-49-9802-832-371
 Fax (DSN) 314-4672-371
 Mon - Thur 8:00 a.m. - 5:00 p.m.
 Fri 11:30 a.m. - 5:00 p.m.
 Sat and Sun - closed
 Closed US Holidays
[Website](#) | [Website](#) | [Map](#)

Legal Services/JAG

ILLESHEIM Legal Assistance
 Building 6546
 Storck Barracks
 Illenheim, Germany 91417
 Phone 011-49-9841-834-576
 Phone (DSN) 314 -467-4576
 Fax 011-49-9841-83-4857
 Fax (DSN) 314-467-4857
 Mon-Thur 9:00 a.m. - 12:00 p.m.
 Fri 1:00 - 4:00 p.m.
 Sat and Sun - closed
[Map](#)

Library

ILLESHEIM Library
 Building 6510, 4th Floor
 Storck Barracks
 Illenheim, Germany 91417
 Phone 011-49-9841-834-675
 Phone (DSN) 314-467-4675
[Map](#)

MWR (Morale Welfare and Recreation)

Directorate of Morale, Welfare and Recreation (DMWR)--
 Mailing Address

ID Cards/DEERS
 Bldg. 5818 first floor
 Katterbach
 Ansbach, Germany 91522
 Phone 011-49-9802-83-3448 / 011-49-9802-83-3302
 Phone (DSN) 314-467-3448/3302
 Mon, Tue, Thu & Fri 8:00 a.m.-4:00 p.m.
 Wed. by appt only.
[Map](#)

Legal Services/JAG

Legal Assistance Office/Judge Advocate General(JAG)--
 Mailing Address
 Katterbach Kaserne, Building 5817D
 APO, AE 09177
 Phone 011-49-9802-832-103 / 104 / 102
 Phone (DSN) 314-4672-103 / 104 / 102
 Fax 011-49-9802-832-109
 Fax (DSN) 314-467-2109
 Mon - Thur 9:00 a.m. - 12:00 p.m. &
 1:00 - 5:00 p.m.
 Fri 1:00 p.m. - 4:00 p.m.
 Sat and Sun - closed
 Closed US Holidays
[Website](#) | [Website](#) | [Map](#)

Library

Library-- Mailing Address
 Bleidorn Housing Area, Building 5083
 APO, AE 09177
 Phone 011-49-981-183-1740
 Phone (DSN) 314-468-1740
 Mon - Thur 11:00 a.m. - 8:00 p.m.
 Sat and Sun - 11:00 a.m. - 6:00 p.m.
 Closed Fri and US Holidays
[Website](#) | [Website](#) | [Map](#)

Loan Closet

Ansbach Army Community Service - Relocation Readiness
 Program
 Bldg: 5817A
 Katterbach Kaserne
 Unit 28614
 APO, AE 09177
 Phone 011-49-9802-832-883/846
 Phone (DSN) 314-467-2883/2846
 Fax 011-49-9802-832-371
 Fax (DSN) 314-4672-371
 Mon - Thur 8:00 a.m. - 5:00 p.m.
 Fri 11:30 a.m. - 5:00 p.m.
 Sat and Sun - closed
 Closed US Holidays
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Military Clothing Sales

ILLESHEIM Military Clothing Sales
 Building 6508

Barton Barracks, Building , Unit 28614
 APO, AE 09177
 Phone 011-49-981-183-7305
 Phone (DSN) 314-468-7305
 Mon - Thur 8:00 a.m. - 5:00 p.m.
 Fri 11:30 a.m. - 5:00 p.m.
 Sat and Sun - closed
 Closed US Holidays
[Website](#) | [Website](#) | [Map](#)

New Parent Support Program

New Parent Support Program
 Katterbach ACS and Illesheim ACS
 APO, AE 09177
 Phone 011-49-9802-832-516 / 011-49-9841-83-752
 Phone (DSN) 314-467-2516
 Fax 011-49-9841-83-338
 Fax (DSN) 314-467-4338
 Mon - Thur 8:00 a.m. - 4:30 p.m.
 Fri 11:30 a.m. - 4:30 p.m.
 Sat and Sun - closed
 Closed US Holidays
 (out of office during home visits)
[Website](#) | [Map](#)

Personal Financial Management Services

ACS – Financial Counselor
 Katterbach Kaserne
 Bldg. 5817A
 Germany 91522
 Phone 011-49-9802-832-883
 Phone (DSN) 314-467-2883
 Fax 01149-9802-83-2883
 Fax (DSN) 314-467-2883
 Mon - Thur 8:00 a.m. - 5:00 p.m.
 Fri - 11:30 a.m. - 5:00 p.m.
 Closed Federal Holidays
[Map](#)

Relocation Assistance Program

Ansbach Army Community Service - Relocation Readiness Program
 Bldg: 5817A
 Katterbach Kaserne
 Unit 28614
 APO, AE 09177
 Phone 011-49-9802-832-883/846
 Phone (DSN) 314-467-2883/2846
 Fax 011-49-9802-832-371
 Fax (DSN) 314-4672-371
 Mon - Thur 8:00 a.m. - 5:00 p.m.
 Fri 11:30 a.m. - 5:00 p.m.
 Sat and Sun - closed
 Closed US Holidays
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Restaurants/Fast Food

Burger King (AAFES vendor)-- Mailing Address
 Katterbach Kaserne, Building 5988
 APO, AE 09177
 Phone 011-49-9802-691/692 / 011-49-9802-691/692
 Mon – Fri 7:00 a.m. – 7:00 p.m.
 Sat – Sun 10:00 a.m. – 7:00 p.m.

Storck Barracks
 Illesheim, Germany 91417
 Phone 011-49-9841-834-636
 Phone (DSN) 314-467-4636
 Fax 011-49-9841-8250
 Tues - Fri 10:00 a.m. - 6:00 p.m.
 Sat 10:00 a.m. - 4:00 p.m.
[Map](#)

Non-appropriated Funds (NAF) Human Resources

CPAC Non-Appropriated Fund (NAF)-- Mailing Address
 Barton Barracks, Building 5257
 APO, AE 09177
 Phone 011-49-981-183-7822
 Phone (DSN) 314-468-7822
 Fax 011-49-981-183-7841
 Fax (DSN) 314-468-7841
 Mon, Tues, Wed, Fri 9:00 a.m. - 12:00 p.m. &
 1:00 - 3:00 p.m.
 Thur 1:00 - 3:00 p.m.
 Sat and Sun - closed
 Closed US Holidays
[Website](#) | [Website](#) | [Map](#)

Personnel Support Office

Personnel Support Office
 Katterbach Kaserne
 Bldg. 5817A
 3rd Floor
 Germany 91522
 Phone 011-49-9802-83-3471 / MPD Chief: 011-49-9802-
 83-3469 / Personnel action: 011-49-9802-83-2630
 Phone (DSN) 314-467-3471
 Mon - Fri 8:00 a.m. - 12:00 p.m.
 and 1:00 - 4:30 p.m.
 Closed Federal Holidays
[Map](#)

Relocation Assistance Program

ILLESHEIM ACS Relocation Readiness Program - ACS
 Storck Barracks
 Building 6510
 Storck Barracks
 Illieshiem, Germany 91417
 Phone 011-49-9841-834-555 / 011-49-9841-834-589
 Phone (DSN) 314-467-4555/4589
 Fax 011-49-9841-834-813
 Fax (DSN) 314-467-4813
 Mon-Fri 8:00 a.m. - 5:00 p.m.
 Sat and Sun - closed
[Email](#) | [Map](#)

Retirement Services

Army Career and Alumni Program (ACAP)
 Katterbach Kaserne, Bldg: 5818
 APO, AE 09177
 Phone 011-49-9802-833-301
 Phone (DSN) 314-467-3301
 Fax 011-49-9802-83-3302

[Email](#) | [Website](#) | [Map](#)

School Age Care

School Age Services
Katterbach Youth Services, Building 5515
APO, AE 09177
Phone 011-49-9802-83-2553
Phone (DSN) 314-467-2553
Mon - Fri 5:45 a.m. - 6:00 p.m.
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Spouse Education, Training and Careers

Employment Readiness Program-- Mailing Address
ACS Ansbach, Katterbach Kaserne Bldg. 5817A
APO, AE 09177
Phone 011-49-9802-832-883 / 011-49-9802-833-272
Phone (DSN) 314-4672-272
Fax 011-9802-832-371
Fax (DSN) 314-4672-371
Mon-Thur 8:00 a.m. – 5:00 p.m.
Fri 11:30 a.m. – 5:00 p.m.
Closed US Federal Holidays
[Website](#) | [Website](#) | [Map](#)

Temporary Lodging/Billeting

Army Lodging Ansbach
Bldg 8152
Urlas
APO, AE 91255
Phone 011-49-9802-83-7014
Phone (DSN) 312-467-7014
Fax 011-49-9802-1707
Fax (DSN) 312-468-2066
Hours of operation:
Mon-Fri 7:00 a.m. - 10:00 p.m.
Sat/Sun 9:00 a.m. - 5:00 p.m.
U.S. Holidays 7:00 a.m. - 3:00 p.m.
[Map](#)

Travel Office

SATO Travel
Katterbach Kaserne
Building 5817, Ground floor
Germany Phone 011-49-9802-95020 / Official Emergency
Travel: 011-49(0)800-100-7102
Phone (DSN) 314-467-2633
Mon - Fri 8:00 a.m. - 4:30 p.m.
Open Federal Holidays
Closed German Holidays
[Map](#)

Victim Advocate Services

Family Advocacy Program
Katterbach Kaserne, Building 5817a
APO, AE 09177
Phone 011-49-9802-83-2516/011-49-9802-83-3660

Fax (DSN) 314-467-3302
Mon - Fri 8:00 a.m. - 5:00 p.m.
Closed Federal Holidays
[Email](#) | [Website](#) | [Map](#)

School Liaison Office/Community Schools

School Liaison Office (SLO)
Bldg. 5817
APO, AE 09177
Phone 011-49-9802-832-098
Phone (DSN) 314-467-2098
Fax 011-49-9802-83-3214
Fax (DSN) 314-467-3214
Mon - Fri 8:00 a.m. - 5:00 p.m.
Sat and Sun - closed
Federal Holidays - closed
[Website](#) | [Website](#) | [Map](#)

Temporary Lodging/Billeting

Franconian Inn-- Mailing Address
Bismarck Kaserne, Building 5908
APO, AE 09177
Phone 011-49-981-183-1700 / 011-49-9802-832-812
Phone (DSN) 314-4672-812 / 468-1700
Fax 011-49-9802-1707
Fax (DSN) 314-468-2066
Mon - Fri 7:00 a.m. - 10:00 p.m.
Sat, Sun and Federal Holidays 9:00 a.m. - 5:00 p.m.
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Transition Assistance Program

Army Career and Alumni Program (ACAP)
Building 5818
Katterbach Kaserne
Ansbach , Germany 91417
Phone 011-49-9802-833-312
Phone (DSN) 314-467-3312
Fax 011-49-9802-833-314
Fax (DSN) 314-467-3314
Mon-Fri 8:00 a.m. - 4:00 p.m.
Lunch 12:30 - 1:00 p.m.
Sat and Sun - closed
[Website](#) | [Map](#)

Veterinary Services

Ansbach Veterinary Clinic
Katterbach Kaserne Bldg: 9003
APO, AE 09177
Phone 011-49-9802-833-179
Phone (DSN) 314-467-3179
Fax 011-49-9802-83-3159
Fax (DSN) 314-467-3159
Mon & Fri - closed
(no Vet available however you can make appointments)
Tue - Thur 8:30 a.m. - 4:00 p.m. - Vet on duty
[Website](#) | [Website](#) | [Website](#) | [Map](#)

Welcome/Visitors Center

Welcome Center-- Mailing Address
Katterbach Kaserne, Building 5818
APO, AE 09177
Phone 011-49-9802-832-883 / 846

(Victim Advocate) / 011-49-160-661-5638 (Sexual Assault Hotline) / 011-49-9802-83-114 (MP)/011-49-9841-83-114 (MP)
 Phone (DSN) 314-4673-660/314-467-2516/314-467-3660 (Victim Advocate)
 Fax 011-49-9802-83-2946
 Fax (DSN) 314-467-2946
 Mon - Thur 8:00 a.m. - 5:00 p.m.
 Fri 11:30 a.m. - 5:00 p.m.
 Sat and Sun - closed
 Closed US Holidays
[Website](#) | [Website](#) | [Map](#)

Women, Infants, and Children (WIC & WIC-O)

WIC (Women-Infants-Children)-- Mailing Address
 Upper Bleidorn Housing Area, Bldg 5090
 APO, AE 09177
 Phone 011-49-981-183-739
 Phone (DSN) 314-468-7739
 Fax 011-49-981-183-570
 Fax (DSN) 314-468-7570
 Mon – Fri 8:00 a.m. – 12:00 a.m. & 1:00 p.m. – 4:00 p.m.
 Closed US Federal Holidays
[Website](#) | [Website](#) | [Map](#)

Youth Programs/Centers

Youth Services Administration-- Mailing Address
 Katterbach Housing Area, BLDG 5911
 APO, AE 09177
 Phone 011-49-9841-83-2395 / 011-49-9841-83-2727
 Phone (DSN) 314-467-2395/2727
 Mon – Thu 2:30 p.m.-8:00 p.m.
 Fri 2:30 p.m.-10:00 p.m.
 Sat 1:00 p.m. – 6:00 p.m.
 Closed Sundays and Federal Holidays
 Summer Hours:
 Mon - Fri 12:00 - 7:00 p.m.
 Sat 1:00 - 5:00 p.m.
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Phone (DSN) 314-467-2883 / 2846
 Fax 011-49-9802-832-371
 Fax (DSN) 314-467-2371
 Mon-Thur 8:00 a.m. – 5:00 p.m.
 Fri 11:30 a.m. – 5:00 p.m.
 Closed US Federal Holidays
[Website](#) | [Website](#) | [Map](#)

Youth Programs/Centers

Child & Youth Services Administration-- Mailing Address
 Bismarck Kaserne, Unit 28614
 APO, AE 09177
 Phone 011-49-9802-832-917
 Phone (DSN) 314-4672-917
 Mon-Thur 8:00 a.m. – 5:00 p.m.
 Fri 11:30 a.m. – 5:00 p.m.
 Closed US Federal Holidays
 Summer Hours:
 Mon - Fri 12:00 - 7:00 p.m.
 Sat 1:00 - 5:00 p.m.
[Email](#) | [Website](#) | [Map](#)

Youth Programs/Centers

ILLESHEIM Youth Services Administration/Registration Office
 Building 6503
 Storck Barracks
 Illlesheim, Germany 91417
 Phone 011-49-9841-83-4066/4481 / 011-49-9841-834-880 (Central Enrollment)
 Phone (DSN) 314-467-4066/4481
 Mon – Thu 2:30 p.m.-8:00 p.m.
 Fri 2:30 p.m.-10:00 p.m.
 Sat 1:00 p.m. – 6:00 p.m.
 Closed Sundays and Federal Holidays
 Summer Hours:
 Mon - Fri 12:00 - 7:00 p.m.
 Sat 1:00 - 5:00 p.m.
[Email](#) | [Map](#)

Major Units

DET 3 7th Weather Squadron (USAFE)

Contact Information:
 COM: 011-49-9841-83-4747/4557/4746
 DSN: 314-4674-747/557/746
 COM FAX: 011-49-9841-83-4929
 DSN FAX: 314-4674-929

66th MI Group, Ansbach Field Office

Contact Information:
 DSN: 314-467-2308/2964
 COM:49-9802-832-308/964
 DSN FAX:314-467-2307
 COM FAX:49-9802-832-307

3-58 AOB

Contact Information:
DSN: 314-467-5063/5064/5065/5067

2/159th Aviation Regiment

Contact Information:
COM: 011-49-9841-83-4960
DSN: 314-467-4960
COM FAX: 011-49-9841-83-4411
DSN FAX: 314-4674-411

DET 5, 7th Weather Squadron

Contact Information:
DSN: 314-467-2830/2788
COM: 49-9802-832-830/788

212TH MP CO

Contact Information:
DSN: 314-468-7845/7577
COM: 49-183-845/577

1st MP Co, 5th Platoon

Contact Information:
DSN: 314-468-7696
COM: 49-981-183-696

US Army Garrison Ansbach

Contact Information:
DSN: 314-468-1500/1520
COM: 49-981-183-1500/1520
DSN FAX:314-468-7731
COM FAX:49-981-183-731

HHD US Army Garrison Ansbach

Contact Information:
DSN: 314-468-1610
COM: 49-981-183-1610

Personnel

Contact Information:
DSN: 314-467-2630
COM: 49-9802-832-630

3/158 AVN HHC

Contact Information:
DSN:314-467-2650
COM:49-9802-83-2650

12TH Combat Aviation Brigade

Contact Information:
DSN:314-467-2623/2624/3548/2640
COM:49-9802-83-2623/2624/3548/2640

3/158 Avn (ASLT)

Contact Information:
DSN:314-467-2545/2815/2783/3024
COM:49-9802-2545/2815/2783/3024

412TH Aviation Support Battalion (ASB)

Contact Information:
DSN: 314-467-2100/2773/2703/2691
COM: 49-9802-83-2100/2773/2703/2691
DSN FAX: 314-467-2095
COM FAX: 49-9802-83-2095

HHC CO., 412TH

Contact Information:

DSN: 314-467-2873/2507
COM: 49-9802-832-873/507

D 5/7 Air Defense Artillery

Contact Information:
DSN: 314-467-2040/2034
COM: 49-9802-832-040/034

5/158 Avn (GS)

Contact Information:
DSN: 314-467-2626/2627/3143
COM: 49-9802-83-2626/2627/3143

Emergency Operations Center

Contact Information: 24 hpd
DSN: 314-468-7848
COM: 49-981-183-7848

5/111th Postal

Contact Information:
DSN: 314-467-2541/2542
COM: 49-9802-832-541/542

1 CMXS/OL-E

Contact Information:
DSN: 314-467-2732/2892
COM: 49-9802-832-732/892

B CO, 412TH

Contact Information:
DSN: 314-467-2857/2762
COM: 49-9802-832-857/762

A CO., 412TH

Contact Information:
DSN: 314-467-2857/2695
COM: 49-9802-832-857/695

5/158 AVN (GS) HHC

Contact Information:
DSN: 314-467-3094
COM: 49-9802-83-3094

5/158 AVN (GS) A Co/B Co/C Co/D Co/E Co/F Co

Contact Information:
DSN:
A Co: 314-467-2200
B Co: 314-467-2496
C Co: 314-467-2514
D Co: 314-467-2894
E Co: 314-467-2905
F Co: 314-467-2537

3/158 AVN – A Co/B Co/C Co/D Co/E Co

Contact Information:
DSN:
A Co: 314-467-3012
B Co: 314-467-2603
C Co: 314-467-2974
D Co: 314-467-3012
E Co: 314-467-3222
COM:
A Co: 49-9802-83-2615
B Co: 49-9802-83-2026
C Co: 49-9802-83-2348
D Co: 49-9802-83-2459

E Co: 49-9802-83-3185

US Forces Customs Europe, Ansbach Field Office

Contact Information:

DSN: 314-468-7842

COM: 49-981-183-842

3/159th Aviation Regiment

Contact Information:

COM: 011-49-9841-834-317/4295

DSN: 314-467-4317/4295

COM FAX: 011-49-9841-834-562

DSN FAX: 314-467-4562

C CO., 412TH

Contact Information:

DSN: 314-467-2442/2462

COM: 49-9802-832-442/462

106TH FINANCE BN

Contact Information:

DSN: 314-467-3318/3319

COM: 011-49-9802-83-3318/3319